

Number Transfer Guide



GreatCall allows you the option to transfer your cell phone or home phone number to your new Jitterbug phone at no cost, as long as your number is still available.

Step 1: Complete the worksheet on the back of this card.

Step 2: Call **1-888-900-1367** and provide that information to a friendly agent.

For general customer service or account-related questions, call **1-800-733-6632**.

Transfer Worksheet

If you wish to keep your old cell phone or home phone number, provide the following information about your previous service when you call to activate. This information is available on a past bill or by calling your previous service provider. **Do not cancel your previous service until the number transfer is complete.**

1. Name of account holder

2. Phone number you wish to transfer

3. Service provider name

4. Account number

5. Account password or pin

6. Last 4 digits of account holder's SSN

7. Billing address on account

Typical turnaround time for a phone number transfer:

cell phone = 1-3 business days

home phone = 5-7 business days