Endorsed by John Walsh, safety advocate and Vice Chairman of GreatCall

“Everyone in America should carry The 5Star.”

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It’s no wonder The 5Star® is the preferred choice of renowned safety advocate John Walsh. Whether you’re at home or on the go, one touch of The 5Star and you’ll speak immediately with a highly-trained NAED-Certified 5Star Agent. Trained in CPR and other emergency procedures, these Agents will confirm your location using patented GPS technology, evaluate the situation and get you the help you need. They can call emergency services, connect you to a nurse or doctor, get you roadside assistance or a locksmith, and even conference in a family member.

Get the help you need wherever you go.

Here’s how it works:
1. Press the button to establish two-way communication with a 5Star Agent.
2. Agent will speak directly with you through the device.
3. Using patented GPS technology, Agent will confirm your location.
4. Agent will evaluate your situation and get you the help you need.
5. Agent will stay on the line with you until your situation is fully resolved.

What people are saying about 5Star:

“Absolutely an amazing tool, phenomenal customer service, and worth it, worth it, worth it.” – Jennie O., Ohio

“Having The 5Star with me while out and about has given me my independence back.” – Jodie A., Rhode Island

“By far the least expensive, yet most convenient medical alert system.” – William P., Connecticut

“I can rest assured I still have coverage with The 5Star, unlike more expensive, old land-line systems where you can’t go beyond 100 feet of your front door.” – Steve A., San Diego
5Star Agents are here for you 24/7.

Highly-trained Agents

One touch of the button and you'll be immediately connected to 100% U.S.-based 5Star Agents who are certified by the National Academies of Emergency Dispatch (NAED). All 5Star Agents are equipped to handle a wide variety of situations and are available to assist you anytime, day or night. Agents have access to your confidential Personal Profile containing valuable information such as your medical history and emergency contacts. They can even call emergency services if needed or conference in family and friends and will stay on the line with you until your situation is resolved.

In a critical emergency, you can bypass a 5Star Agent and connect directly to 9-1-1 by pressing and holding the button down for five seconds.

Dependable Nationwide Coverage

The 5Star allows you to speak immediately to 5Star Agents anytime and anywhere wireless coverage is available. You can rest assured knowing your 5Star service is powered by the nation's largest and most reliable wireless network. So, whenever and wherever you need it, help is at your fingertips.

Patented GPS Technology

5Star Agents use GPS technology, advanced location analysis and the “frequent locations” information that you provide in your Personal Profile to confirm your location when you call. You also have access to an online locator at mygreatcall.com, so you can locate a user any time, or find your 5Star device if lost.
Your Personal Profile

When you call 5Star, the Agent will have access to your Personal Profile, and can use critical details like your medical information and emergency contacts to provide faster and potentially life-saving assistance. The profile information you provide is personal to you and could be critical in assisting you in an emergency. We keep your profile confidential using a secure datacenter and we only share your information with emergency personnel in the event of a critical situation. The more information you provide, the better we can assist you.

Multilingual

5Star Agents can provide translation support for assistance in over 100 languages.

Why 5Star is Simply the Best

The 5Star, with its single-button operation, is easier to use than a cell phone. And unlike other personal security systems that are limited to your home or vehicle, 5Star features dependable nationwide coverage, so it goes wherever you go. 5Star requires no additional equipment to buy or install. Service starts at just $19.99 per month with no contracts and no cancellation fees.

The 5Star Features

- High-performance microphone
- Detachable clip
- Indicator lights
- Keychain attachment
- One-touch call button
- Powerful speaker delivers clear sound

FIRST MONTH FREE when purchased in store

Service starts at: $19.99 per month
No contracts
No cancellation fees
No equipment to install
5Star Service is available with the purchase of the GreatCall Splash or The 5Star device. The GreatCall Splash or The 5Star device requires a one-time set-up fee of $35. Valid credit card required for monthly service. 5Star or 9-1-1 calls can only be made when cellular service is available. 5Star Service will be able to track an approximate location when your device is turned on, but we cannot guarantee an exact location. Monthly service fees do not include government taxes or assessment surcharges. Prices and fees are subject to change. GreatCall® and 5Star® are registered trademarks of GreatCall, Inc. Copyright ©2015 GreatCall, Inc.