Quick-Start Guide
Welcome to GreatCall!

This Quick-Start Guide provide you with basic information to get started using your Splash. Additional information can be found on the back of this Quick-Start Guide and within the User Guide.

The following steps will guide you through activating your Splash. If you purchased your Splash directly from GreatCall over the phone or online at www.greatcall.com you can skip to Step 3.
1 Gather the required information.

- Home and billing address
- Phone number
- Email address
- Credit or debit card information
- Emergency contact details

The Splash Serial Number

*Remove the “DO NOT POWER ON BEFORE ACTIVATING” sticker from the back of the device to reveal the Serial Number. DO NOT REMOVE THE SERIAL NUMBER STICKER.*
2 Go online or call to set up your account.

If you do not have a GreatCall account, follow the instructions online at www.greatcall.com/Activate.

- OR -

If this is a replacement, upgrade or add-on Splash device, call us at 1-800-675-0158.
3 Turn on the Splash to activate.

When instructed either online or on the phone, press the Power Button. You will hear “Setting up device, please wait” followed by “Welcome to 5Star” within a few minutes.

You will receive a phone call on your Splash confirming activation. Once you hear it ring, press and release the Call Button to answer the call.

Congratulations! Your Splash is now activated.
Using the Splash

Calling 5Star for help in any situation:
Press and release the Call Button. You will hear “Calling 5Star.”

Calling 9-1-1 in case of a critical emergency:
Press and hold the Call Button until you hear “Calling 9-1-1 Now”, then release.

To end any active call:
Press and release the Call Button. You will hear “Call Ended.”

Flip this guide over for additional quick-tips.
Charging the Splash

1. Plug the small end of the Power Cord into the Charging Cradle.
2. Plug the other end of the Power Cord into a wall outlet.
3. Place the Splash into the Charging Cradle. You will hear a tone and the Battery Indicator will begin flashing green.
4. Your Splash is charged when the Battery Indicator remains solid green.

IMPORTANT!

The Splash is rated to be submerged in up to 3 feet of water for up to 30 minutes. The Charging Cradle is not water-resistant. If your Splash gets wet, please dry it before placing it into the Charging Cradle. Failure to do so may cause an electrical shock or fire hazard.
# The Splash Status Indicators

<table>
<thead>
<tr>
<th>Color</th>
<th>Pattern</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>Green</td>
<td>Solid</td>
<td>Battery is fully charged</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Ready to use</td>
</tr>
<tr>
<td>Green</td>
<td>Flashing</td>
<td>Battery is charging</td>
</tr>
<tr>
<td>Red</td>
<td>Flashing</td>
<td>Battery is low</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Needs to be charged</td>
</tr>
<tr>
<td>Off</td>
<td>N/A</td>
<td>Battery does not require charging or the device is off</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Color</th>
<th>Pattern</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>Green</td>
<td>Flashing</td>
<td>Good wireless coverage</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Ready to use</td>
</tr>
<tr>
<td>Red</td>
<td>Flashing</td>
<td>No wireless coverage</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Try another location</td>
</tr>
</tbody>
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More Information and Getting Support

If you have any additional questions, please refer to the User Guide for more details. If you do not find your answer there:

Call us at GreatCall Customer Service 1-800-463-5412

Email us at customerservice@greatcall.com

Or write us at: GreatCall Customer Service
P.O. Box 4428
Carlsbad, CA 92018

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