Your Samsung R100

- Earpiece
- Volume
- Display
- Navigation Key
- Left Select Key
- Send Key
- Microphone
- Headphone Jack
- Power Connector
- OK/Select Key
- Right Select Key
- End Key
- Clear Key
Installing and removing the battery

Your phone comes packaged with a partially-charged rechargeable Lithium-Ion battery and travel adapter.

You must fully charge the battery the first time you use your phone, otherwise you could damage the battery.

Battery cover

Remove the battery cover to access the battery.

- To remove the battery cover, press on the arrow 1 while sliding the cover, then lift the battery cover slightly 2 and slide the cover off.

- To replace the battery cover, press the top end of the battery cover down lightly, 1 and slide it over the battery until it clicks into place. 2
Install the battery

- Match the gold contacts on the battery to those on the phone, then press the battery down into the phone.

Remove the battery

Before removing the battery, turn off the phone by pressing and holding down the **END** key.

- Lift the end of the battery up and out of the phone.
Charging the battery

Your phone is powered by a rechargeable standard Lithium-Ion battery. Only use Samsung-approved charging devices and batteries. Samsung accessories are designed to maximize battery life. **Use of other accessories may invalidate your warranty and may cause damage.**

Using the travel charger

The travel charger included with your phone is a convenient, lightweight charger that rapidly charges your phone from any 120/220 VAC outlet.

1. Plug the large end of the travel charger into a standard 120 VAC or 220 VAC wall outlet.
2. Insert the small end of the travel charger into the charger/accessory connector on the side of your phone. You must unplug the adapter before removing the battery from the phone during charging to avoid damage.

**Low battery indicator**

The battery indicator in the upper-right corner of the display indicates power level. Monitor the battery strength and ensure your battery is adequately charged. If you continue to use your phone without charging its battery, the phone will shut down.

- Five bars [●●●●●] indicate a full charge.

- An empty battery icon [■] indicates a near-empty battery.

- A blinking empty battery icon [■■] and an audible tone indicate you have two to three minutes before the battery is too low to operate the phone.
Call functions

Turning your phone on

- Press and hold the **END** key until the display becomes lit. The phone searches for a network signal, and the time, date, and day appear on the display.

Making a call

There are 3 ways to make a call:

1. From the main display, enter the telephone number you wish to call using the keypad and press the **SEND** key to place the call.

2. Go to your contacts and scroll to the number you want to call, then press the **SEND** key.

3. Press the **SEND** key to easily access your call history. Scroll to the number you want to call and press the **SEND** key.
Answering a call

Incoming
To answer a call, simply press the **SEND** key 📞. To silence an incoming call simply press the **END** key 📷. When you receive a call, the phone displays one of the following:

- If the caller can be identified, the caller’s number (or name if it’s in your contacts) appears in the display.
- If the caller cannot be identified, Call from unavailable #, Call from restricted #, or no number appears in the display.

Ending a call

- To end any call, simply press the **END** key 📷 while on the call.

Turning your phone off

- Press and hold the **END** key 📷 for two or more seconds. Your phone powers off.
Your contact list

Your Samsung R100 will come with 2 phone numbers in your contact list. These numbers will easily help you reach Operator Assistance and Customer Service.

Up to 500 contacts can be stored, and each entry can have up to five phone numbers and one e-mail address.

Adding a new contact

Dial method
1. Using the keypad, enter the number you wish to add to Contacts.
2. Press Save and enter the contact information.

Menu method
1. Press MENU → Contacts → Add New Entry.
2. Enter the contact info of the new entry, then press Save.

Finding a contact

Shortcut key/menu method
If you’ve stored a name entry in Contacts, Find allows you to find it quickly.
1. From the main display, select \textbf{MENU} \rightarrow \textbf{Contacts} \rightarrow \textbf{Find}, or press the Right Select key $\rightarrow$. The \textbf{Find} screen appears in the display with the \textbf{Go To} field and the first contacts entry highlighted.

2. Press key(s) to show contacts matching the key sequence, using the abc text entry method.

\textbf{Deleting a contact}

1. Find and select the contact to be deleted. See “Finding a contact” on the previous page.

2. Press \textbf{Options} \rightarrow \textbf{Erase}.

\textbf{Editing a contact}

1. Find and select the contact to be changed. See “Finding a contact” on the previous page.

2. Press \textbf{Edit} and make the desired changes.

\textbf{NOTE} GreatCall’s Operator Assistance only deducts 5 minutes plus airtime for Directory Assistance calls. To use this service, simply go to your contact list and call “Operator”.
Using your phone

Select keys

Select key functions are defined by what appears above in the display screen.

Left Select key chooses what is on the lower left side of the screen, while the Right Select key chooses what is on the right.

Left Select key

Some common functions of the Left Select key are as follows:

- From the main display, press to open Settings.
- When entering text, press to change the text entry mode.
Right Select key
Some common functions of the Right Select key are as follows:

- From the main display, press to open the Contacts Find screen.
- When the Right Select key function is Options, press for a pop-up menu of options.
- When the Right Select key function is Back, press to back up one menu level.

OK key

- In a menu, press the OK key to accept the highlighted selection on the screen.
- When the OK key function is Edit, press to edit a draft message.
Navigation key

- Use the directional keys on the Navigation key to browse menus, sub-menus, and lists. In the main display, each directional key also acts as a shortcut to your contact list.

Clear key

The Clear key is used to erase or clear numbers, text or symbols from the display. You can also press to return to a previous menu or to return to Standby mode from any menu.

- If you enter an incorrect character, briefly press to backspace (and delete) the character.
- To erase the entire sentence, press and hold .
- To back up one menu level, briefly press .

END key

- Press and hold the END key to turn your phone on or off.
- Briefly press once to disconnect a call.
- Press to return to the main display, or to cancel the last input.
SEND key

The SEND key is used to answer calls, dial calls, and to recall the last number(s) dialed, received, or missed.

- Press once to answer calls.
- Enter a number and briefly press to make a call.
- Briefly press from the main display to show a list of recent calls to and from your phone.
- Press twice from the main display to call the most recent number.
- Press to pick up a waiting call. Press again to switch back to the other call.

Understanding the main display screen

1. The top line of your phone’s display contains icons that indicate network status, battery power, signal strength, connection type, and more.

2. This line contains the optional clock showing the current day of the week, date, and time.
3. The Auto Answer icon indicates that the Auto Answer function is active.

4. The center portion of the display shows information such as call progress information, messages, and photos.

5. The Banner displays a text banner of your choice. It is currently set to your phone number.

If you change your phone number, you will need to change the Banner to your new number by going to **MENU → Settings → Banner**.

6. The bottom line of the display shows current Select key functions. In the sample screen, pressing the Left Select key displays the **Settings** menu, pressing the **OK** displays the **Menu**, and pressing the Right Select key opens the **Contacts Find** screen.
Menu navigation

Access the menus and sub-menus in your phone using the Navigation key and Select keys, or use a shortcut.

1. From the main display, select **MENU**. The first of several menus appears in the display.

2. Use the Navigation key to browse through the menus.

3. Press to enter the menu or sub-menu that appears in the display.

**Return to the previous menu**

- If the word “Back” appears on the display, press the corresponding Select key to return to a previous menu or screen.
- When “Back” does not appear in the display, press to return to the previous menu.
Shortcut keys
You can press up, down, left or right on your navigation key to reach a “shortcut.” When first using your phone, all 4 “shortcuts” will bring you to your contact list.

The Shortcut keys can be modified to suit your needs in the Phone Settings. From the main display, press MENU → Settings → Phone Settings → Shortcut Key.

Your phone’s menu features 2 unavailable options: “Web” and “Brew.” Choosing them will not provide any result.
Other features

Changing a ringtone

Your phone comes with 22 different ring tones to choose from.

- From the main screen, select **MENU → Settings → Sound Settings → Ringer Type → Voice Calls**
- Scroll up and down to each ring tone and press the Left Select key (🔍) to listen
- When you find one you like, press the **OK** key (✔️)

Silent Mode

- To turn your ringer off and put your phone on silent, simply press down on your volume button until you see “**Ringer Off**”.
Text Messaging

You can store up to 100 messages.

To create and send text messages:

• From the main display, select MENU → Messages → Send Messages → Text Message
• Type in the phone number to which you wish to text a message.
• Type the message using the keypad. When you are finished, press the OK key.

To read a text message:

A message will pop up on your screen telling you who the message is from.

• To read the message, press the OK key.
• To save it and read it later, scroll to “View Later” and press the OK key.
• You can read your messages in your inbox at any time by selecting MENU → Messages → Inbox
Personalize Your Experience

LiveNurse - FREE on most rate plans
Get unlimited, 24-hour advice from experienced, registered nurses in English or Spanish. You’ll also have access to a pre-recorded health library, featuring current information on hundreds of general health topics¹.

The Wellness Call - FREE on most rate plans
We’ve partnered with wellness expert and best-selling author Brian Alman, Ph.D. to help you feel better immediately and long-term. If you struggle with things like stress, sleeplessness or weight, this service can help with one motivational 4-5 minute call per week².

Medication Reminders - $10 per month
Easily follow your medication schedule as prescribed by your doctor, track your adherence to that schedule and even be connected to the pharmacy for prescription refills³.
The Check-in Call - $5 per month
Daily phone calls ensure you or a loved one are being checked on. If assistance is needed, a notification will be sent to your personal contacts for help.

Daily Health Tips - FREE on all rate plans
Stay healthy with our Daily Health Tips service, brought to you in partnership with the American Heart Association’s Go Red For Women™ Movement. Every day you’ll receive informative tips that support a heart-healthy lifestyle, delivered right to your phone.

Handset Replacement - $4 per month
This helpful service brings peace of mind if your phone is ever lost, stolen or damaged. You’re covered if anything ever happens to your phone, we’ll replace it no questions asked.
Other charges and restrictions may apply. Coverage and service is not available everywhere.

1LiveNurse, brought to you in partnership with FONEMED,® is not a substitute for dialing 911 and should not be used in a case of emergency. FONEMED’s registered nurses offer advice regarding health care decisions, but they do not prescribe medications or make diagnoses. GreatCall is not liable for any act or omission, including negligence, of any FONEMED employee. LiveNurse is free on select plans, but airtime charges do apply for the length of the calls made to the service.

2The information on Wellness Calls is NOT medical advice. Standard usage rates apply while listening to Wellness Calls on your phone.

3GreatCall is not a health care provider and does not provide health care services. Medication Reminders and Check-in Calls are not a substitute for professional medical advice, diagnosis, or treatment. You should seek the advice of your physician if you have any questions about medical treatment. GreatCall is a registered trademark of GreatCall, Inc. Samsung is a registered trademark of Samsung Electronics America, Inc. and its related entities. Copyright ©2010 GreatCall, Inc.