Thank you for choosing the Lively™ Flip!

The intuitive Lively Flip is an easy-to-use flip phone with a large screen, big buttons, simple menu, and a loud, clear speaker. Its refreshed, simpler experience includes enhanced features, voice calling with Amazon Alexa, and exclusive 24/7 Urgent Response Service to help you stay connected, safe and healthy.

This guide contains everything you need to get started with your new phone. And for step-by-step how-to cards and videos, you can visit greatcall.com/FlipLearn.
# Table of Contents

## Section 1: Getting Started
- Key Items in Your Box ................................................................. 2
- Your Lively Flip ........................................................................... 3
- Charging the Battery ................................................................. 7
- Turning Your Phone On (1st time) .............................................. 9
- Outside Screen Overview ........................................................... 10
- Inside Screen Overview ............................................................. 11
- Main Menu .................................................................................. 12
- Status Bar .................................................................................... 14
- Title Bar ...................................................................................... 16
- Navigation Buttons ..................................................................... 17
Typing Text Messages with the Keypad ......................................................... 59
Sending Photo Messages .............................................................................. 63
Deleting Text Messages .................................................................................. 64
Section 5: Photos & Videos ........................................................................... 65
Photos & Videos Overview ............................................................................. 66
Taking a Photo ................................................................................................. 67
Recording a Video .......................................................................................... 68
Viewing Your Photos and Videos ................................................................. 70
Deleting Your Photos and Videos ................................................................. 71
Sharing Your Photos and Videos ................................................................. 73
Section 6: Lively Voice .................................................................................... 75
Setting up Alexa .............................................................................................. 76
Setting up Lively Skill .................................................................................... 80
Disabling Alexa .............................................................................................. 87
Section 7: Helpful Tools ................................................................................ 89
Flashlight ........................................................................................................ 90
Magnifier ......................................................................................................... 91
Clock .............................................................................................................. 92
Calculator ...................................................................................................... 100
FM Radio ....................................................................................................... 102
Mobile Support ............................................................................................. 104
Section 8: Changing Settings ....................................................................... 105
Urgent Response Service .............................................................................. 106
Volumes & Sounds ....................................................................................... 109
Notifications ............................................................................................... 118
Contacts Sort ............................................................................................... 120
Section 1: Getting Started

Topics

- Key Items in Your Box
- Your Lively Flip
- Charging the Battery
- Turning Your Phone On (1st time)
- Outside Screen Overview
- Inside Screen Overview
- Main Menu
- Status Bar
- Title Bar
- Navigation Buttons
Key Items in Your Box

- Lively Flip
- USB-C Cable
- Wall Charger
- Charging Dock

Your Lively Flip

- Rear Camera
- Volume Up Button
- Volume Down Button
- LED Flash
- Notification LED
- Outside Screen
- Charging Dock Connectors
- Microphone
Charging the Battery

The phone’s battery may be low when it is removed from its box. Charge the phone before use and whenever the battery is low so that the phone is ready when you need it.

With the USB Cable:

1. Plug the larger end of the USB Cable into the Wall Charger.
2. Plug the Wall Charger into a wall outlet.
3. Plug the smaller end of the USB Cable into the side of the phone.
Turning Your Phone On (1st time)

1. Press and hold [ ] on the keypad and wait while the phone sets up.
2. Press [ ] to review the Terms & Conditions.
3. Press [ ] to read the Terms & Conditions and [ ] to accept them. You must review four screens.
4. When you finish, the phone’s Main Menu is shown.

With the Charging Dock:

1. Plug the larger end of the USB Cable into the Wall Charger.
2. Plug the Wall Charger into a wall outlet.
3. Plug the smaller end of the USB Cable into the back of the Charging Dock.
4. Place the phone on the Charging Dock.

Charging the Battery (continued)

With the Charging Dock:

1. Plug the larger end of the USB Cable into the Wall Charger.
2. Plug the Wall Charger into a wall outlet.
3. Plug the smaller end of the USB Cable into the back of the Charging Dock.
4. Place the phone on the Charging Dock.
Outside Screen Overview

A. Status Bar – Shows you signal strength, wireless connectivity, Bluetooth and battery information.

B. Date – Shows the date.

C. Current Time – Displays the current time.

D. Alerts – Shows information about incoming and missed calls, voicemails and text messages.

Inside Screen Overview

A. Status Bar – Shows you signal strength, wireless connectivity, Bluetooth and battery information.

B. Phone Number – Shows your phone number.

C. Title Bar – Shows the name of the screen you are viewing.

D. Menu – Shows a list of the phone’s options.
Main Menu

The Main Menu shows a list of all your phone’s options. You can select an option to perform a task, including:

A. Phone – Make calls, see call history or check voicemail.
B. Text Messages – Read received messages and send texts.
C. Contacts – View or add a new contact.
D. Amazon Alexa – Set up Alexa to ask questions, get information, and more. (Optional)

E. Photos & Videos – View or capture photos or videos.
F. Help Tools – Access helpful tools, such as a flashlight, calculator, FM radio and more.
G. Device Info – View phone information, such as remaining battery, storage and signal strength.
H. Settings – Adjust sounds, notifications, colors and more.
I. Games – Play fun games that stimulate your brain.
Status Bar

The Status Bar at the top of your screen shows you signal strength, wireless connectivity, Bluetooth status, battery and current time information.

A. Cellular Signal Strength – Affects your call quality. The more the triangle is filled in, the stronger your signal.

B. Wi-Fi Status – Shows the phone’s Internet connection and signal strength.

Status Bar (continued)

C. Bluetooth Status – Lets you know if you’re connected to a Bluetooth device such as a car stereo or wireless headphones. Turn this feature on or off under Settings.

D. Battery Level – Allows you to know how much battery you have left.

E. Current Time – Shows the current time.
**Title Bar**

The Title Bar at the top of the menu shows the name of the screen you are viewing.

**Navigation Buttons**

At the top of your keypad you will find the six buttons that are used to navigate your phone.

A. **Directional Arrows** – Press \( \uparrow \), \( \downarrow \), \( \leftarrow \), or \( \rightarrow \) to navigate through the phone’s menus.

B. **Back** – Takes you one step back from your last action.

C. **Ok** – Confirms a selection.
Section 2: Learning the Basics

Topics
- Turning the Phone On/Off
- Adding a Contact
- Making a Call
- Sending a Text Message
- Taking a Photo
- Setting Up Your Voicemail Greeting
- Connecting to Wi-Fi
- Calling Urgent Response
Learning The Basics

Turning the Phone On/Off
1. Press and hold $\text{on/off}$. The phone turns on or off.

Adding a Contact
1. From the Main Menu, press $\text{up}$ or $\text{down}$ to select Contacts and press $\text{ok}$.
2. Press $\text{up}$ or $\text{down}$ to select Add Contact and press $\text{ok}$.

Adding a Contact (continued)
3. Press $\text{up}$ or $\text{down}$ to select First Name and use the keypad to type the name.
   See "Typing Text Messages with the Keypad" on page 59 for help typing a message.
4. Press $\text{up}$ or $\text{down}$ to select Last Name and use the keypad to type the name.
Making a Call

Dialing a Phone Number:

1. Open the phone. The Main Menu displays.
2. Dial the 10-digit number on the keypad, and press \textbf{OK} to call.

Adding a Contact (continued)

5. Press \textbf{Up} or \textbf{Down} to select \textbf{Phone Number} and use the keypad to enter the number.
6. Press \textbf{Up} or \textbf{Down} to select \textbf{Save Contact} and press \textbf{OK}.

\textbf{NOTE}
After a contact is saved, you can select their name in your phone menu \textbf{Contacts} and press \textbf{OK} to call them.
Making a Call (continued)

Sending a Text Message

1. From the Main Menu, press \( \mathbb{A} \) or \( \mathbb{V} \) to select Text Messages and press \( \text{Ok} \).
2. Press \( \mathbb{A} \) or \( \mathbb{V} \) to select Compose New Text and press \( \text{Ok} \).
3. Press \( \mathbb{A} \) or \( \mathbb{V} \) to select New Number or From Contacts and press \( \text{Ok} \).

Calling an Existing Contact:

1. From the Main Menu, press \( \mathbb{A} \) or \( \mathbb{V} \) to select Contacts and press \( \text{Ok} \).
2. Press \( \mathbb{A} \) or \( \mathbb{V} \) to select a contact's name from the list and press \( \text{Ok} \).
3. Press \( \mathbb{A} \) or \( \mathbb{V} \) to select the phone number you want to call and press \( \text{Ok} \).
4. Press \( \mathbb{A} \) or \( \mathbb{V} \) to select Dial Call and press \( \text{Ok} \).
Sending a Text Message (continued)

4. Enter the 10-digit number or press Up or Down to select a contact from the list and press Ok.

5. Type a message and press Ok to send.

See "Typing Text Messages with the Keypad" on page 59 for help typing a message.

Taking a Photo

1. From the Main Menu, press Up or Down to select Photos & Videos and press Ok.

2. Press Up or Down to select Camera and press Ok.

3. Press Up or Down to select Take Photo and press Ok.

4. Press Up or Down to select Rear Camera or Front Camera (Selfie) and press Ok.
Taking a Photo (continued)

5. Aim the camera and press OK to take a picture.
6. Press LEFT or RIGHT to select Save and press OK to keep the picture.

Setting Up Your Voicemail Greeting

1. From the Main Menu, press LEFT or RIGHT to select Phone and press OK.
2. Press LEFT or RIGHT to select Voicemail and press OK. The phone dials your voicemail.
3. Follow the prompts using the keypad to record your greeting.
Connecting to Wi-Fi

1. From the Main Menu, press ↑ or ↓ to select Settings and press Ok.
2. Press ↑ or ↓ to select Bluetooth & Wi-Fi and press Ok.
3. Press ↑ or ↓ to select Wi-Fi: Off and press Ok.
4. Press ↑ or ↓ to select Wi-Fi: Off and press Ok.
5. Press ↑ or ↓ to select On and press Ok.

Connecting to Wi-Fi (continued)

6. Press ↑ or ↓ to select Available Networks and press Ok. The phone searches for available Wi-Fi networks and displays a list.
7. Press ↑ or ↓ to select the name of the Wi-Fi network you want to connect to and press Ok.
Connecting to Wi-Fi (continued)

8. Use the keypad to type the Wi-Fi password, press ▲ or ▼ to select Connect and press ☑. The phone connects to Wi-Fi.

See “Typing Text Messages with the Keypad” on page 59 for help typing a message.

TIP Select Show Password to see what you are typing.

Calling Urgent Response

Press the ★ Urgent Response button to get help in an unsafe or uncertain situation. (Access to Urgent Response Agents requires purchase of a Lively™ Health & Safety Package).

There is a 6-second delay before you are connected to Urgent Response. This lets you cancel the call if you accidentally pressed the button.

If you accidentally call Urgent Response, please stay on the line and advise the Agent that it is not an emergency. Our Agents are notified of attempted calls, take each one seriously, and are trained to call back to confirm your situation.
Section 3: Phone Calls

Topics
- Phone Overview
- Missed Calls
- Voicemail
- Contacts
- Call History
- Dial Number
- Blocked Numbers
- Answering or Ignoring a Call
- Speakerphone
- Adjusting the Call Volume
- Adjusting the Ringer Volume
Phone Overview

Selecting Phone from the Main Menu shows you the following options:

A. Missed Calls – See which calls you missed.

B. Voicemail – Listen to voice messages from calls you missed.

C. Contacts – Save phone numbers with a contact name for quicker dialing.

Phone Overview (continued)

D. Call History – See your incoming and outgoing call history.

E. Dial Number – Make a call by dialing the number.

F. Blocked Numbers – See which numbers you have blocked from calling you.
Phone Calls

Voicemail

Voicemail lets people leave audio recordings that you can listen to later if you miss a call. You will receive a notification on both the outside and inside screens when you have a voicemail. To access your voicemail:

1. From the Main Menu, select Phone and press Ok.
2. Select Voicemail and press Ok.
3. The phone calls your voicemail. Listen to the prompts and press the buttons on the keypad to access your messages.

When you are finished press Back or close your phone to hang up.

Missed Calls

Missed Calls – Incoming calls that ended before you could answer.

<table>
<thead>
<tr>
<th>Time</th>
<th>Name</th>
<th>Phone number</th>
</tr>
</thead>
<tbody>
<tr>
<td>10:24 AM</td>
<td>Caroline Moskovitz</td>
<td>(555) 555-1235</td>
</tr>
<tr>
<td>10:00 AM</td>
<td>Unknown</td>
<td>(555) 555-1238</td>
</tr>
<tr>
<td>11:26 AM</td>
<td>Wesley Johnson</td>
<td>(555) 555-1239</td>
</tr>
</tbody>
</table>
Contacts is where you can save the phone numbers of your most frequently called contacts so that you don’t have to manually dial their number each time. To add a new contact:

1. From the Main Menu, select Contacts and press OK.
2. Select Add New Contact and press OK.
3. Select First Name and use the keypad to type the name.
4. Select Last Name and use the keypad to type the name.

5. Select Phone Number and use the keypad to enter the number.
6. Select Save Contact and press OK.

NOTE: After a contact is saved, you can select their name in the contacts list and press OK to call them.
Call History

From Call History you can view your inbound, outbound and missed call history. Select any record for more options like calling back and viewing caller details.

There are two call history records:

- **Inbound** – Incoming calls that were answered.
- **Outbound** – All outgoing calls that you made.

Dial Number

Dialing a Phone Number:

1. Open the phone. The Main Menu is shown.
2. Enter the 10-digit phone number and press **Ok** to dial.
Dial Number (continued)

Calling an Existing Contact:

1. From the Main Menu, select Contacts and press Ok.
2. Select a contact’s name from the list and press Ok.
3. Select the phone number you want to call and press Ok.
4. Select Dial Call and press Ok.

Blocked Numbers

Blocked Numbers shows phone numbers that you have blocked from calling you. When you block a number, the phone will not ring, and calls will go directly to voicemail.

To block a number:

1. From the Main Menu, select Phone and press Ok.
2. Select Call History or Missed Calls and press Ok.
Blocked Numbers (continued):

3. Choose the number you want to block and press Ok.
4. Select Block Number and press Ok. The number is blocked.

To unblock a number:

1. From the Main Menu, select Phone and press Ok.
2. Select Blocked Numbers and press Ok.
3. Select the number you want to unblock and press Ok.
4. Select Unblock Number and press Ok. The number is unblocked.
Answering or Ignoring a Call

Your phone will ring to notify you when someone is calling. The outside screen shows information available about the caller. Open the phone and you will have the option to answer or reject the call. Rejecting a call will send the caller to your voicemail.

To answer or dismiss the call:

- Open your phone and select Answer to speak with the caller or Ignore to reject the call. Press Ok.

Speakerphone

While you are in a call, you can listen to the caller through either the earpiece speaker or the speakerphone.

The earpiece allows you to have a private conversation if you are in a public setting, while the speakerphone allows you to free your hands or allow other people surrounding you to participate in the conversation.

To switch between the earpiece speaker and speakerphone while on an active call:

- Press the Speaker button.
Adjusting the Call Volume
To adjust the call volume while on an active call:
• Press the upper end of the Volume Button to increase the call volume
• Press the lower end of the Volume Button to decrease the call volume

As you adjust the call volume, a menu appears to show the current volume level (Maximum, High, Medium or Low).

Adjusting the Ringer Volume
To adjust the ringer volume while viewing the Home Screen:
• Press the upper end of the Volume Button to increase the ringer volume.
• Press the lower end of the Volume Button to decrease the ringer volume.

NOTE As you adjust the ringer volume, a menu appears to show the current volume level (Maximum, High, Medium, Low or Silent).
Section 4: Text Messages

Topics
• Text Messages Overview
• Reading and Replying to Text Messages
• Sending New Text Messages
• Checking Emergency Alerts
• Typing Text Messages with the Keypad
• Sending Photo Messages
• Deleting Text Messages
Text Messages Overview

Text Messages are a quick way to send short messages.

Select Text Messages from the Main Menu for the following options:

A. Text History – A list of text message conversations you have had and can reply to.
B. Compose New Text – Create a new text message.
C. Emergency Alerts – Shows any active emergency alerts in your area.

Reading and Replying to Text Messages

1. From the Main Menu, select Text Messages and press (Ok).
2. Select Text History and press (Ok).
3. Select a contact or phone number and press (Ok). Your conversation with that person opens.
Text Messages

Sending New Text Messages

1. From the Main Menu, select **Text Messages** and press **OK**.
2. Select **Compose New Text** and press **OK**.
3. Choose either **From Contacts** or **New Number** and press **OK**.
4. Select the recipient from Contacts or enter the phone number.
5. Use the keypad to type a message and press **OK** to send.

Reading and Replying to Text Messages (continued)

4. Select **Respond** to reply to the message and press **OK**.
5. Use the keypad to type a message and press **OK** to send.
Checking Emergency Alerts

Emergency Alerts show active emergency alerts in your area. You will get a notification when the phone receives an emergency alert.

To check emergency alert messages:

1. From the Main Menu, select Text Messages and press Ok.
2. Select Emergency Alerts and press Ok.

Typing Text Messages with the Keypad

You can use the numeric keypad to enter numbers, letters and symbols to compose your text message.

Use these buttons to type a message on the phone’s numeric keypad:

- **2–9** – Types numbers and letters.
- **Up**, **Down**, **L** and **R** arrows – Move over the typed letters.
- **–** – Delete a character.
- **–** – Add a space.
Typing Text Messages with the Keypad (continued)

- 1 — Add a period.
- 2 — Displays a list of punctuation that you can select.
- # — Press repeatedly to cycle through the text entry modes (Quick Text, abc, Abc, ABC and 123).

Typing Text Messages with the Keypad (continued)

While typing a message, press # to choose one of these text entry modes:

- **Quick Text** (Predictive) — The phone predicts what word you are typing. Press the button with the letter you are typing. When you're done typing a word, select the word you want with the left and right arrows.
Typing Text Messages with the Keypad (continued)

- **abc** (All Lowercase) – Press a button repeatedly to cycle through the letters. All letters are lowercase.
- **Abc** (Initial Capitalized) – Press a button repeatedly to cycle through the letters. The first letter is capitalized, and then the mode changes to “abc.”
- **ABC** (All Capitalized) – Press a button repeatedly to cycle through the letters. All letters are uppercase.
- **123** (Numeric) – Types numeric characters only.

Sending Photo Messages

1. From the Main Menu, select **Photos & Videos** and press **Ok**.
2. Select **Photo/Video Gallery** and press **Ok**.
3. Select a photo and press **Ok**.
4. Select **Photo Options** and press **Ok**.
5. Select **Share Photo** and press **Ok**.
6. Choose either **From Contacts** or **New Number**.
7. Select the recipient or enter the phone number.
8. Type a message and press **Ok** to send.
Deleting Text Messages

1. From the Main Menu, select Text Messages and press Ok.
2. Select Text History and press Ok.
3. Select a contact or phone number and press Ok. Your conversation with that person opens.
4. Select Delete and press Ok.
5. The phone confirms that you want to delete the message. Select Delete again and press Ok. The phone deletes the most recent text message.

Section 5: Photos & Videos

Topics
- Photos & Videos Overview
- Taking a Photo
- Recording a Video
- Viewing Your Photos and Videos
- Deleting Your Photos and Videos
- Sharing Your Photos
Photos & Videos Overview

The Camera allows you to take pictures and videos of precious moments and share with friends and family. Select Photos and Videos from the Main Menu for the following options:

A. Camera – Take photos and videos.
B. Photo/Video Gallery – View photos and videos you have captured or received.

Taking a Photo

1. From the Main Menu, select Photos & Videos and press \( \text{Ok} \).
2. Select Camera and press \( \text{Ok} \).
3. Select Take Photo and press \( \text{Ok} \).
4. Select Rear Camera or Front Camera (Selfie) and press \( \text{Ok} \).
5. Aim the phone toward the subject and press \( \text{Ok} \) to take a photo.
6. The photo you took is shown. Select Save or Discard and press \( \text{Ok} \).

NOTE: Press ↑ to zoom in and ↓ to zoom out.
Recording a Video

1. From the Main Menu, select Photos & Videos and press OK.

2. Select Camera and press OK.

3. Select Record Video and press OK.

4. Select Rear Camera or Front Camera (Selfie) and press OK.

5. Aim the phone toward the subject and press OK to start recording.

6. When you are finished, press OK to stop recording.

7. The video you took is shown. Select Save or Discard and press OK.

NOTE: Press ↑ to zoom in and ↓ to zoom out.

Recording a Video (continued)
**Viewing Your Photos and Videos**

After you have captured a photo or video, you can view it by accessing the Photo/Video Gallery.

1. From the Main Menu, select **Photos & Videos** and press **OK**.
2. Select **Photo/Video Gallery** and press **OK**.
3. Use the **Up**, **Down**, **L** and **R** arrows to navigate through the photos.
4. Select a photo or video and press **OK** to view it.

**Deleting Your Photos and Videos**

While viewing your **Photo/Video Gallery**, you can delete any photos that you no longer need.

1. From the Main Menu, select **Photos & Videos** and press **OK**.
2. Select **Photo/Video Gallery** and press **OK**.
3. Use the **Up**, **Down**, **L** and **R** arrows to navigate through the photos.
4. Select a photo or video and press **OK** to view it.
Deleting Your Photos and Videos (continued)

5. Press [Ok] to open Photo Options.
6. Select Delete Photo or Delete Video and press [Ok].
7. Select Delete Photo or Delete Video again and press [Ok].

Sharing Your Photos and Videos

Text the photos you take to other people.

1. From the Main Menu, select Photos & Videos and press [Ok].
2. Select Photo/Video Gallery and press [Ok].
3. Select a photo or video and press [Ok].
4. Select Photo Options or Video Options and press [Ok].
Sharing Your Photos and Videos (continued)

5. Select **Share Photo** or **Share Video** and press **Ok**.
6. Choose either **From Contacts** or **New Number**.
7. Select the recipient or enter the phone number.
8. Type a message and press **Ok** to send.

**STEP 5**

Section 6: Lively Voice

**Topics**
- Setting up Amazon Alexa
- Setting up the Lively skill
- Using Alexa
- Disabling Alexa

Visit [greatcall.com/FlipLearn](http://greatcall.com/FlipLearn) for a library of Alexa how-to guides and step-by-step videos.
Setting up Alexa

Amazon Alexa gives you a way to easily navigate your phone with voice controls. It is not required but can provide a better experience when using the phone. Before you start, make sure that your phone is connected to a Wi-Fi network.

1. From the Main Menu, select Amazon Alexa and press Ok.
2. Select Set Up Alexa and press Ok.

3. Select Sign In To Amazon and press Ok.

OR

Select Skip Sign-In and press Ok. Skip to step 8 on page 79.

(Create an Amazon account if you do not already have one.)

4. On a computer or tablet, go to amazon.com/us/code, log in to Amazon, and on the Amazon code page enter the code that displays on your phone’s screen.
5. Wait while Amazon Alexa connects with your Amazon account.
6. Press **Ok** to select **Next**.
7. When prompted, say, “Alexa, how are you?” out loud. Alexa responds to you.

**STEP 7**

- **Listening...**
  - Say: “Alexa, how are you?”
  - **Skip to Using Alexa**

**Setting up Alexa** (continued)

8. Press **Ok** to select **Next: Using Alexa**.
9. Choose how you want to use Alexa and press **Ok**:
   - Select **Just Ask Alexa** so you can ask Alexa a question when the phone is open.
   - **OR**
   - Select **Use from Menu** if you want to activate Alexa in the menu yourself.
10. Alexa is set up. Press **Ok** to close.
Setting up Lively Skill

The Lively skill lets you control the phone with your voice using Amazon Alexa.

Before you start, make sure that you have set up Alexa.

1. Use a computer or tablet to go to alexa.amazon.com and sign into your Amazon account. The Alexa home page opens.

2. Select Skills from the menu, type "Lively" in the search bar and press Enter.

3. Select the Lively skill and click ENABLE.

4. To log in to your Lively Account, type your username and password. Click Sign In.

NOTE

If you don’t know your passphrase, call customer service at 1-800-733-6632.
Setting up Lively Skill (continued)

5. Type a nickname for each phone on your account and click Continue. A success screen is shown and the phone is linked to the Lively skill.

Alexa uses this nickname to identify the device. For example, with a nickname, Alexa can say “Jane’s phone has 30 minutes remaining for this month” instead of “888-555-5555 has 30 minutes remaining for this month.”

Using Alexa

Use Alexa to help navigate the phone or find answers to questions. Before using Alexa, make sure that you are connected to a Wi-Fi network and that you have set up Amazon Alexa.

Ask Alexa a Question:

1. Open the phone.

OR

From the Main Menu, select Amazon Alexa and press OK.
Using Alexa • Ask Alexa a Question (continued):

2. To get started, simply ask a question. Start by saying the word “Alexa” for general questions.
   • “Alexa, what is the weather in Seattle?”
   • “Alexa, what time is it in Denver?”
   • “Alexa, set a timer for 1 minute.”

3. Alexa answers your question and returns you to the Main Menu.

   NOTE: If you ask something that Alexa cannot do, Alexa will tell you that it is not supported.

Using Alexa (continued)

Ask the Lively Skill:

The Lively skill helps you navigate and interact with your phone through Alexa.

Before using Alexa, make sure that you are connected to a Wi-Fi network and have set up Amazon Alexa and the Lively skill.

1. Open the phone.

   OR

   From the Main Menu, select Amazon Alexa and press [OK].
Disabling Alexa

If you want to stop using Alexa on your Lively Flip, follow these four steps to disable Alexa.

1. From the Main Menu, select **Settings** and press [OK].
2. Select **Amazon Alexa** and press [OK].
3. Select **Sign Out of Amazon** or **Disable Alexa** and press [OK].
4. Select **Sign Out of Amazon** or **Disable Alexa** and press [OK] again to confirm.

**NOTE** To use Alexa again, you must go through Amazon Alexa setup again.

Using Alexa • Ask the Lively Skill (continued):

2. To get started, just say "Alexa, ask Lively to..." You can ask the Lively skill for help with things like:
   - "Alexa, ask Lively to call Dr. Smith."
   - "Alexa, ask Lively to text Bill."
   - "Alexa, ask Lively how many minutes I have left."
3. Alexa answers your question and returns you to the Main Menu.
Section 7: Helpful Tools

Topics

- Flashlight
- Magnifier
- Clock

- Calculator
- FM Radio
- Mobile Support
Magnifier

The magnifier tool uses the phone’s camera to help you see small text or objects.

1. From the Main Menu, select **Help Tools** and press **OK**.
2. Select **Magnifier** and press **OK**.
3. Aim the camera and press ▲ to zoom in and ▼ to zoom out.
4. Press **OK** to Freeze or Unfreeze the image.

Flashlight

The built-in flashlight helps you see in low light.

1. From the Main Menu, select **Help Tools** and press **OK**.
2. Select **Flashlight** and press **OK**.
3. Select **On** and press **OK**.
4. To turn off the flashlight, close the phone.

**NOTE** The flashlight automatically turns off after 15 minutes to save battery.
**Clock**

Set alarms and timers, or use the stopwatch to help keep track of time.

**Set the alarm clock:**

1. From the Main Menu, select **Help Tools** and press **Ok**.
2. Select **Clock** and press **Ok**.
3. Select **Alarm** and press **Ok**.
4. Select **Set New Alarm** and press **Ok**.

**Clock** • **Set the alarm clock (continued):**

5. Enter the time you want the alarm to go off, using 3–4 digits. For example, enter "700" for 7:00 or "1100" for 11:00.
6. Select **AM** or **PM** and press **Ok**.
Helpful Tools

Clock • Set the alarm clock (continued):

7. If you want the alarm to repeat, select Yes under Repeat Alarm? and press [Ok]. Select when you want the alarm to repeat and press [Ok].
8. To turn on the alarm, select Yes under Make alarm active? and press [Ok].
9. Select Save Alarm and press [Ok].
10. When the alarm rings, press [Ok] to turn the alarm off.

Deleting an Alarm:

1. From the Main Menu, select Help Tools and press [Ok].
2. Select Clock and press [Ok].
3. Select the alarm you want to delete and press [Ok].
4. Select Delete Alarm and press [Ok].
5. Select Delete Alarm again and press [Ok].
Clock • Deleting an Alarm (continued):

Set the timer:

1. From the Main Menu, select Help Tools and press [Ok].
2. Select Clock and press [Ok].
3. Select Timer and press [Ok].
4. Enter the time you want to count down, using 2 digits in the hour, minute and second fields. For example, enter “01” for 1.

Clock • Set the timer (continued):

5. Select Start Timer and press [Ok].
6. When the time is up, the alarm rings. Press [Ok] to turn the alarm off.
Clock (continued)

Use the stopwatch:

1. From the Main Menu, select Help Tools and press Ok.
2. Select Clock and press Ok.

Clock • Use the stopwatch (continued):

   • To pause, select Stop and press Ok. Select Resume and press Ok to start the stopwatch again.
   • To track laps, select Lap and press Ok. The lap times are shown at the bottom of the screen.
   • To reset the time, select Reset and press Ok.
Helpful Tools

Calculator

The calculator helps you add, multiply, subtract and divide.

1. From the Main Menu, select Help Tools and press Ok.
2. Select Calculator and press Ok.
3. Type the first number.

4. Use the arrows to add an addition (↑), subtraction (↓), division (←) or multiplication (→) sign.
5. Type the second number.
6. Press Ok to calculate the total.

NOTE

Press ↓ to enter a decimal. Press Back to delete a character.
FM Radio

1. Connect headphones to the 3.5mm audio jack on the side of the phone.
2. From the Main Menu, select Help Tools and press Ok.
4. To navigate through or save channels:
   - To find available stations, press or .

- FM Radio (continued)
  - To save a station as a favorite, select Add as Favorite and press Ok.
  - To type in a station number with the keypad, select Enter Station Numbers and press Ok. Do not enter the decimal. For example, enter “933” to tune to 93.3.
  - To choose a station you saved, select Favorite Stations and press Ok.
  - Use the phone’s volume buttons to raise or lower the volume.

NOTE
While the radio is playing, Now Playing on Radio appears on the Main Menu for quick access to the radio settings.
Mobile Support
Mobile Support lets the GreatCall team help you remotely with problems on the phone.

- If you have questions, call us toll-free at: 1-800-733-6632

Section 8: Changing Settings

Topics
- Urgent Response Service
- Volumes & Sounds
- Notifications
- Contacts Sort
- Text Mode
- Connecting to Wi-Fi
- Connecting with Bluetooth
- Accessibility
- Tips
- Emergency Alerts
- Color Options
Urgent Response Service

The Urgent Response button on your Lively Flip gets you access to GreatCall’s unique Urgent Response Service. This service provides easy-to-use and reliable access to IAED-Certified Urgent Response Agents who will confirm your location, evaluate your situation, and get you the help you need. This feature is available with all Lively Health & Safety Packages.

To enable or disable the Urgent Response button:

1. From the Main Menu, select Settings and press Ok.
2. Select Urgent Response and press Ok.
3. Select Enable or Disable and press Ok.

Urgent Response Service (continued)

To place an Urgent Response call:

- Press the button to call Urgent Response in an uncertain or unsafe situation.
  The phone counts down aloud and on-screen before the call is placed. If you need to cancel the call, press Ok.
Urgent Response Service • To place an Urgent Response call (continued):

- If the \( \textcolor{red}{\text{x}} \) button is disabled, dial \( 5+\text{\textcolor{red}{\text{x}}} \) and press \( \text{Ok} \) for an Urgent Response Agent.

  If you accidentally call Urgent Response, please stay on the line and advise the Agent that it is not an emergency. Our Agents are notified of attempted calls, take each one seriously, and are trained to call back to confirm your situation.

- Dial 9-1-1 in case of emergency.

Volumes & Sounds

Adjust the volume and sounds that the phone makes.

Changing the Ring Tone:

1. From the Main Menu, select \text{Settings} and press \( \text{Ok} \).
2. Select \text{Volumes & Sounds} and press \( \text{Ok} \).
3. Select \text{Sounds} and press \( \text{Ok} \).
4. Select \text{Ring Tone} and press \( \text{Ok} \).
5. Select a ring tone from the list and press \( \text{Ok} \).
Volumes & Sounds (continued)

Adjusting the Ring Tone Volume Level:

1. Open the phone. The Main Menu is shown.
2. Press the volume buttons on the side of the phone. The Ring Tone Volume screen shows the current volume level.

Volumes & Sounds (continued)

Turning Keypad Sounds On or Off:

When keypad sounds are turned on, the phone makes a sound when you press a button.

1. From the Main Menu, select Settings and press Ok.
2. Select Volumes & Sounds and press Ok.
4. Select Key Tone and press Ok.
5. Select On or Off and press Ok.
Volumes & Sounds (continued)

Adjusting the Call Volume Level:

You can raise or lower the speakerphone, earpiece or headphone volume level while on a call. To adjust the volume:

- Press the volume buttons on the side of the phone. A screen shows the current volume level.

Volumes & Sounds (continued)

Adjusting the Headphone Volume Level:

You can adjust the headphone volume while listening to the radio, a call or other audio. To adjust the headphone volume:

- Press the volume buttons on the side of the phone. A screen shows the current volume level.
Changing Settings

Volumes & Sounds (continued)

Adjusting the Alarm Volume Level:

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Volumes & Sounds** and press **Ok**.
3. Select **Volumes** and press **Ok**.
4. Select **Alarm** and press **Ok**.
5. Select a volume level (**Low**, **Medium**, **High** or **Maximum**) and press **Ok**.

Volumes & Sounds (continued)

Locking the Exterior Volume Buttons:

You can turn off (or lock) the volume buttons on the side of the phone if you keep accidentally pressing them.

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Volumes & Sounds** and press **Ok**.
3. Select **Volumes** and press **Ok**.
4. Select **Lock Buttons** and press **Ok**.
5. Select **Yes** to lock the volume buttons or **No** to unlock them and press **Ok**.
Volumes & Sounds (continued)

Adjusting Volume Levels with Locked Volume Buttons:

If the exterior volume buttons are turned off, you can adjust the volume in the Settings menu:

1. From the Main Menu, select Settings and press \textbf{Ok}.

2. Select Volumes & Sounds and press \textbf{Ok}.

3. Select Volumes and press \textbf{Ok}.

4. Select what you want to change the volume of and press \textbf{Ok}. You can change the volume of:
   - Ring Tone/Vibration
   - Speakerphone
   - Earpiece
   - Earpiece
   - Headphone
   - Alarm

5. Select a volume level and press \textbf{Ok}.
Notifications

Choose whether to be notified when you receive text messages or voicemails.

Turning Text Message Notifications On or Off:

1. From the Main Menu, select Settings and press [Ok].
2. Select Notifications and press [Ok].
3. Select Text Messages and press [Ok].
4. Select On or Off and press [Ok].

Turning Voicemail Notifications On or Off:

1. From the Main Menu, select Settings and press [Ok].
2. Select Notifications and press [Ok].
3. Select Voicemail and press [Ok].
4. Select On or Off and press [Ok].

STEP 3

Notifications (continued)
Changing Settings

**Text Mode**

You can choose the default text entry mode that the phone uses.

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Text Mode** and press **Ok**.
3. Choose the text entry mode you want to use and press **Ok**. You can select:
   - **Quick Text** (Predictive) – The phone predicts what word you are typing. Press the button with the letter you need once. When you’re done typing a word, select the word you want with the **L** and **R** arrows.

**Contacts Sort**

Select how your contacts are sorted in the Contacts list.

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Contacts Sort** and press **Ok**.
3. Select by **First Name** or by **Last Name** and press **Ok**.
Changing Settings

Text Mode (continued)

- **abc** (All Lowercase) – Press a button repeatedly to cycle through the letters. All letters are lowercase.

- **Abc** (Initial Cap.) – Press a button repeatedly to cycle through the letters. The first letter is capitalized, and then the mode changes to “abc.”

**NOTE**

- **ABC** (All Capitalized) – Press a button repeatedly to cycle through the letters. All letters are uppercase.

- **123** (Numeric) – Types numeric characters only.

While typing text, you can temporarily change the text entry mode by pressing #. 

---

Text Mode (continued)

- **abc** (All Lowercase) – Press a button repeatedly to cycle through the letters. All letters are lowercase.

- **Abc** (Initial Cap.) – Press a button repeatedly to cycle through the letters. The first letter is capitalized, and then the mode changes to “abc.”

**NOTE**

- **ABC** (All Capitalized) – Press a button repeatedly to cycle through the letters. All letters are uppercase.

- **123** (Numeric) – Types numeric characters only.

While typing text, you can temporarily change the text entry mode by pressing #.
Connecting to Wi-Fi

Make wireless connections with your phone.

1. From the Main Menu, select Settings and press [Ok].
2. Select Bluetooth & Wi-Fi and press [Ok].
3. Select Wi-Fi and press [Ok].
4. Select Wi-Fi and press [Ok].
5. Select Available Networks and press [Ok]. The phone searches for available Wi-Fi networks and displays a list.

Connecting to Wi-Fi (continued)

6. Select the name of the Wi-Fi network you want to connect to and press [Ok].
7. Enter the Wi-Fi password, select Connect and press [Ok]. The phone connects to Wi-Fi.

NOTE

Select Show Password to see what you are typing.
Changing Settings

Connecting with Bluetooth

Bluetooth allows you to connect wirelessly to devices such as car stereos, portable speakers and wireless headphones. To connect to a Bluetooth device:

1. Turn on the Bluetooth device you want to connect to and put it in Bluetooth pairing mode. See the instructions that came with the device for more information.

2. From the Main Menu, select Settings and press Ok.

3. Select Bluetooth & Wi-Fi and press Ok.

4. Select Bluetooth and press Ok.

5. Select Pair New Device and press Ok. The phone searches for nearby devices and lists them.

6. Select the Bluetooth device you want to connect to and press Ok. The phone pairs to the Bluetooth device.

Connecting with Bluetooth (continued)
Accessibility

The Accessibility settings let you customize settings to make it easier to use the phone.

Changing the Text Size:
You can increase the Text Size the phone uses to make it easier to read.

1. From the Main Menu, select Settings and press [Ok].
2. Select Accessibility and press [Ok].
3. Select Text Size and press [Ok].
4. Select Regular (default) or Extra Large and press [Ok].

Accessibility (continued)

Turning Read Out On or Off:
Turning on Read Out sets the phone to read screen content out loud to you.

1. From the Main Menu, select Settings and press [Ok].
2. Select Accessibility and press [Ok].
3. Select Read Out and press [Ok].
4. Select On or Off and press [Ok].
Accessibility (continued)

Turning Real Time Text (RTT) On or Off:

Real Time Text lets you use text to communicate during a phone call.

1. From the Main Menu, select Settings and press Ok.
2. Select Accessibility and press Ok.
3. Select RTT and press Ok.
4. Select On or Off and press Ok.

NOTE To use RTT, select a phone number from the Contacts list, select Use RTT and press Ok.

Accessibility (continued)

Turning Hearing Aid Compatibility On or Off:

Turning on Hearing Aid Compatibility (HAC) makes the phone compatible with hearing aids during phone calls.

1. From the Main Menu, select Settings and press Ok.
2. Select Accessibility and press Ok.
4. Select On if you use hearing aids or Off if you do not and press Ok.
Accessibility (continued)

Changing the Phone's Language:

1. From the Main Menu, select Settings and press **Ok**.
2. Select Accessibility and press **Ok**.
3. Select Language and press **Ok**.
4. Select English or Español and press **Ok**.

Tips

Tips shows helpful information about how to navigate and use the phone.

1. From the Main Menu, select Settings and press **Ok**.
2. Select Tips and press **Ok**.
3. Select On or Off and press **Ok**.
Emergency Alerts show active emergency alerts in your area. You can choose the kinds of alerts you receive on the phone.

Selecting the Types of Emergency Notifications:

1. From the Main Menu, select Settings and press [Ok].
2. Select Emergency Alerts and press [Ok]. A menu of emergency alert types is shown, including:
   - Extreme
   - Severe

Emergency Alerts • Selecting the Types of Emergency Notifications (continued):

3. Select an emergency alert and press [Ok].
4. Select On if you want to receive that type of alert or Off and press [Ok].

STEP 2

Emergency Alerts

- AMBER Alerts
- RMT (Required Monthly Test) Alerts
- Public Safety
- State/Local Test
Changing How Emergency Alerts are Received:

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select Emergency Alerts and press **Ok**.
3. Toward the bottom of the screen, select **Vibrate Alert** or **Audio Alert** and press **Ok**.
4. Select On or Off and press **Ok**.

Emergency Alerts (continued)

Color Options

You can customize the color the phone uses to highlight a menu item for screen navigation.

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Highlight Color** and press **Ok**.
3. Select the color the phone should use when highlighting a menu item and press **Ok**.
4. From the Main Menu, select **Settings** and press **Ok**.
Section 9: Additional Information

Topics
• Brain Games
• Getting Information About Your Phone
• Contacting Us
Brain Games
The phone has fun brain-training games to help improve your memory and navigation.

- **Eye for Detail** – Work out your memory for better recall later. Briefly view a series of 3-5 images on the screen and then match where identical images appeared.
- **Right Turn** – Exercise your spatial rotation skills to improve navigation. View two images side by side and decide if they are the same or if they are mirror images.
- **To-Do List Training** – Exercise your short-term memory. Review a set of instructions, and use your memory to follow them in order.

Getting Information About Your Phone

1. From the Main Menu, select **Device Info** and press **Ok**.
2. Select **Device Info** and press **Ok**. A menu of available device information is shown, including information about:
   - Phone Usage
   - Device Information
   - Device Storage
   - Battery
   - Signal
   - Legal Info
3. Select a category that you want more information about and press **Ok**.
Legal

Customer Agreement
BY USING THE LIVELY FLIP AND GREATCALL SERVICES, YOU ARE AGREEING TO BE BOUND BY THE CUSTOMER AGREEMENT. TO REVIEW THE MOST CURRENT VERSION OF THE CUSTOMER AGREEMENT, WHICH GOVERNS YOUR USE OF THE LIVELY FLIP AND GREATCALL SERVICES, PLEASE VISIT WWW.GREATCALL.COM/LEGAL/CUSTOMER-AGREEMENT.

Arbitration Agreement, Class Action Waiver, Jury Waiver, and Forum Selection Clause
BY USING THE LIVELY FLIP AND GREATCALL SERVICES, YOU ARE AGREEING TO BE BOUND BY OUR ARBITRATION AGREEMENT, CLASS ACTION WAIVER, AND FORUM SELECTION CLAUSE IN THE CUSTOMER AGREEMENT. TO REVIEW THE MOST CURRENT VERSION OF THIS CLAUSE, PLEASE VISIT WWW.GREATCALL.COM/LEGAL/CUSTOMER-AGREEMENT.

Limited Warranty
To View Our Standard Limited Warranty for GreatCall products, please visit https://www.greatcall.com/legal/warranty.

Contacting Us
If you have any questions or comments, we’re here to help:

• Send us an email at: customerservice@greatcall.com
• Call us toll-free at: 1-800-733-6632
• Write to us at: GreatCall Customer Service P.O. Box 4428 Carlsbad, CA 92018

Additional Information

To View Our Standard Limited Warranty for GreatCall products, please visit https://www.greatcall.com/legal/warranty.
Health And Safety Statement

We recommend that you read this chapter carefully before using your phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

TRAFFIC SAFETY:

Given that studies show that using a phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their phone when the vehicle is not parked. Check the laws and regulations on the use of wireless phones and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas.

CONDITIONS OF USE:

You are advised to switch off the phone from time to time to optimize its performance. Remember to abide by local authority rules of mobile phone use on aircrafts.

If your phone is a unibody device, where the back cover and battery are not removable, dissembling the phone will void your warranty. Disassembling the phone can cause bodily injury if the battery is punctured.

Do not allow your phone to be exposed to adverse weather or environmental conditions, such as moisture, humidity, rain, infiltration of liquids, dust, sea air, etc. The manufacturer’s recommended operating temperature range is -20°C (-4°F) to +60°C (140°F).

Do not open, dismantle, or attempt to repair your phone yourself. Disassembling the phone can cause bodily injury if the battery is punctured.

At over 55°C (131°F), the legibility of the phone’s display may be impaired, though this is temporary and not serious. Do not open, dismantle, or attempt to repair your phone yourself.

Do not drop, throw, or bend your phone.

Use only batteries, battery chargers, and accessories which are recommended by TCL Communication Ltd. and its affiliates and are compatible with your phone model, TCL Communication Ltd. and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Your phone should not be disposed of in a municipal waste. Please check local regulations for disposal of electronic products.

Remember to make backup copies or keep a written record of all important information stored on your phone.

Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your phone or enabling a flashing-lights feature on your phone.

Parents should monitor their children’s use of video games or other features that incorporate flashing lights on the phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, orientation, or movements.

PRIVACY:

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your phone, regarding taking photographs and recording sounds with your phone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and reproduce or distribute them, as this may be considered to be an invasion of privacy. It is the user’s sole responsibility to ensure that prior authorization has been obtained, if necessary, in order to record private or confidential conversations or take a picture.
This symbol on your phone, the battery, and the accessories means that these products must be taken to collection points at the end of their life:

- Municipal waste disposal centers with specific bins for these items of equipment;
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

In European Union countries:
These collection points are accessible free of charge.
All products with this sign must be brought to these collection points.

In non-European Union jurisdictions:
Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

In the United States you may learn more about CTIA’s Recycling Program at http://www.gowirelessgogreen.org/

CAUTION:
RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

WARNING:
This product contains chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

CHARGERS:
Home A.C./ Travel chargers will operate within the temperature range of: -10°C (14°F) to 50°C (122°F).
The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of www.fcc.gov/oet/ea/fccid after searching for FCCID: 2ACCJN033 for 4053S.

Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output of the phone. Before a phone model is available for sale to the public, compliance with national regulations and standards must be shown.

The highest SAR value for 4053S when tested is .87W/Kg for use at the ear and 1.11W/Kg for use close to the body. While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement for RF exposure.

For body-worn operation, the phone meets FCC RF exposure guidelines provided that it is used with a non-metallic accessory with the handset at least 15 mm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

Additional information on SAR can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site: http://www.ctia.org/

The World Health Organization (WHO) considers that present scientific information does not indicate the need for any special precautions for use of phones. If individuals are concerned, they might choose to limit their own or children's RF exposure by limiting the length of calls, or using "hands-free" devices to keep phones away from the head and body.

Additional WHO information about electromagnetic fields and public health are available on the following website: http://www.who.int/peh-emf.
If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the phone at least 15 mm away from the body.

Please note by using the device some of your personal data may be shared with the main device. It is under your own responsibility to protect your own personal data, not to share with it with any unauthorized devices or third party devices connected to yours.

For products with Wi-Fi features, only connect to trusted Wi-Fi networks. Also when using your product as a hotspot (where available), use network security. These precautions will help prevent unauthorized access to your device. Your product can store personal information in various locations including a SIM card, memory card, and built-in memory. Be sure to remove or clear all personal information before you recycle, return, or give away your product. Choose your apps and updates carefully, and install from trusted sources only. Some apps can impact your product’s performance and/or have access to private information including account details, call data, location details, and network resources.

Note that any data shared with TCL Communication Ltd. is stored in accordance with applicable data protection legislation. For these purposes TCL Communication Ltd. implements and maintains appropriate technical and organizational measures to protect all personal data, for example against unauthorized or unlawful processing and accidental loss or destruction of or damage to such personal data whereby the measures shall provide a level of security that is appropriate having regard to:
- The technical possibilities available;
- The costs for implementing the measures;
- The risks involved with the processing of the personal data, and;
- The sensitivity of the personal data processed.

You can access, review and edit your personal information at any time by logging into your user account, visiting your user profile or by contacting us directly. Should you require us to edit or delete your personal data, we may ask you to provide us with evidence of your identity before we can act on your request.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna;
- Increase the separation between the equipment and receiver;
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected;
- Consult the dealer or an experienced radio/ TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

For the receiver devices associated with the operation of a licensed radio service (e.g. FM broadcast), they bear the following statement:

Operation is subject to the following two conditions:
- This device may not cause harmful interference;
- This device must accept any interference received, including interference that may cause undesired operation.

Your phone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it. As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with a headset or usb data cable.
US Information Concerning the Federal Communications Commission ("FCC") Requirements for Hearing Aid Compatibility with Wireless Devices

When wireless devices are used near hearing devices (such as hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference, and wireless devices also vary in the amount of interference that they generate.

The wireless telephone industry has developed ratings to assist hearing device users in finding wireless devices that may be compatible with their hearing devices. Not all wireless devices have been rated. Wireless devices that are rated will have the rating displayed on the box together with other relevant approval markings.

The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device is vulnerable to interference, you may not be able to use a rated wireless device successfully. Consulting with your hearing health professional may help you evaluate it for your personal needs.

This smartphone has been tested and rated for use with hearing aids for some of the wireless technologies that the smartphone uses. However, other wireless technologies may be used in this smartphone that have not been tested for use with hearing aids.

It is important to try the different features of your smartphone thoroughly and in different locations to determine if you hear any interfering noise when using this smartphone with your hearing aid or cochlear implant. Consult your wireless service provider about its return and exchange policies, and for information about hearing aid compatibility.

Hearing aid compatibility rating for this smartphone: M4/T4

How the ratings work

M-Ratings: Wireless devices rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than wireless devices that are not labeled. M4 is the better or higher of the two ratings.

T-Ratings: Wireless devices rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated wireless devices. T4 is the better or higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

Hearing devices may also be measured for immunity to this type of interference. Your hearing device manufacturer or hearing health professional may help you find results for your hearing device. The more immune your hearing aid is, the less likely you are to experience interference noise from wireless devices.

For more information about the actions that the FCC has taken with regard to hearing aid compatibility with wireless devices and other steps that the FCC has taken to ensure that individuals with disabilities have access to telecommunications services, visit www.fcc.gov/cgb/dro.

FCC ID for 4053S: 2ACCJN033

This product meets applicable national SAR limits of 1.6 W/kg. The specific maximum SAR values can be found on Radio waves section. When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 15 mm from the body to ensure compliance with RF exposure requirements.

Note that the product may be transmitting even if you are not making a phone call.

PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your phone near your ear while the loudspeaker is in use.

WARNING: This product can expose you to chemicals including lead, which is known to the State of California to cause cancer and birth defects or other reproductive harm. For more information go to www.P65Warnings.ca.gov.
Index

Numbers
3.5mm audio jack 4, 102

A
Accessibility
phone reads content 129
Accessibility settings 128
Adding
contacts 20, 21
Alarm clock
adjusting volume 114
deleting alarm 95
setting alarm 92
Alerts 10
Alexa
disabling 87
setting up 76
using 83
Amazon Alexa
main menu 12
Answering calls 48
Arrows
directional 6, 17
Audio jack 102
3.5mm 4
B
Back button 6, 17
text messages 59
Basics
adding contacts 20, 21
calling a contact 24
connecting to Wi-Fi 30
learning 19
making a call 23
sending text messages 25
taking photos 27
turning phone on/off 20
voicemail greeting 29
Battery
charging 7
charging with Charging Dock 8
charging with USB cable 7
level 15
status bar 15
Blocked numbers 45
alarm clock 92
calculator 100
flashlight 90
FM radio 102
magnifier 91
stopwatch 98
timer 96
Photo
discarding 67
saving 67
-taking 67
Photos
attaching to text message 73
deleting 71
sending 63, 73
sharing 73
taking 27
-viewing 70
Photos & Videos 65
camera option 66
-main menu 13
-overview 66
-photo/video gallery option 66
Power button 5
-Punctuation buttons
text messages 60
-Q
-Quick text mode 61
-R
-Radio 102
-Reading text messages 55
Read out
turning on/off 129
Real time text
turning on/off 130
Rear camera 3
Rear speaker 4
Rejecting calls 48
Removing
-photos 71
-videos 71
Removing text messages 64
Responding to text messages 55
Ringer volume
-adjusting 51
Ring tone
-adjusting volume 110
changing 109
-selecting 109
RTT
turning on/off 130
S
-Screen 3
-inside 5
-outside 3
Sending
-photo 63
text messages 57
Settings
-main menu 13
Settings menu
-accessibility 128, 129, 130, 131
-bluetooth & Wi-Fi 124, 126
color 137
-settings sort list 120
-emergency alerts 134, 136
-keypad sounds 111
-lock buttons 115
-notifications 118
-ring tone 109
-text mode 121
-tips 133
-urgent response 106
-volatility 119
-volumes & Sounds 116
Sharing
-photos 73
-videos 73
Sounds
-keypad 111
-ring tone 110
Space button
text messages 59
Speaker
earpiece 5
-Rear 4
Speakerphone
-button 49
turning on/off 49
Status bar 10, 11, 14
-battery level 15
-Bluetooth status 15
-cellular signal strength 14
-current time 15
-Urgent Response 15
main menu 12
notifications 118
numeric mode 62
overview 54
quick text mode 61
reading 55
removing 64
replying 55
responding 55
sending 57
sending to a contact 25, 26
sending to a phone number 25, 26
special buttons 59
typing with keypad 59
viewing a list 55
viewing history 55

text mode 123 (numeric) 123
Abc (initial cap) 122
abc (lowercase) 122
ABC (uppercase) 123
quick text 121
selecting 121, 122, 123
text size 128
timer 96
tips 133
title bar 11, 16

u
unblock numbers 47
urgent response service
button 5, 6
turning on 33
turning on/off 106
using 107
usb
cable 2, 7
carging port 4

v
video
attaching to text message 73
deleting 71
discarding 68
front camera 68
rear camera 68
recording 68
saving 68
sending 73
sharing 73
viewing 70

voicemail 39
listening to messages 39
notifications 119
setting greeting 29
volume
adjusting call 50, 112
adjusting headphone 113
adjusting ringer 51
adjusting ring tone 110
adjusting when locked buttons 116
button 3, 50
locking buttons 115
volume buttons
adjusting when locked 116
locking exterior 115

w
wall charger 2
wi-fi
connecting 30, 124
password 32
status 14