IMPORTANT!
Do not turn on your new Lively Flip until you have performed the activation steps or the phone may fail to activate.

If you have any questions, call 1-888-900-1367

For any general customer service or account-related questions for an existing account, please call 1-800-733-6632.

Getting started is easy.
SEE INSIDE.
Option 1 - Online
Without Phone Number Transfer
Set up your account on your own.
Step 1: Visit greatcall.com/Activate.
Step 2: Follow instructions online to activate.
Discounted $25 activation charge

Option 2 - Phone Call
Without Phone Number Transfer
Connect with a live agent for account setup only.
Step 1: From a different phone, call 1-888-900-1367.
Step 2: The agent will help you select your plan and activate for you.
Standard $35 activation charge

Option 3 - Phone Call
With Phone Number Transfer
Connect with a live agent for account setup and number transfer.
Step 1: Fill out the Phone Number Transfer Worksheet.
Step 2: From a different phone, call 1-888-900-1367.
Step 3: The agent will help you select your plan and activate for you.
Step 4: The agent will collect Worksheet info to transfer your old number to your new phone.
Standard $35 activation charge
No additional charge to transfer number

Phone Number Transfer Worksheet:
If you wish to keep your old cell phone or home phone number, provide the following information about your previous service when you call to activate. This information is available on a past bill or by calling your previous service provider. Do not cancel your previous service until the number transfer is complete.

1. Name of account holder

2. Phone number you wish to transfer

3. Service provider name

4. Account number

5. Account password or pin

6. Last 4 digits of account holder’s SSN

7. Billing address on account

Typical turnaround time for a phone number transfer:
cell phone = 1-3 business days, home phone = 5-7 business days