



IMPORTANT!

Do not turn on your new Lively Flip until you have performed the activation steps or the phone may fail to activate.

If you have any questions, call
1-888-900-1367

For any general customer service or account-related questions for an existing account, please call 1-800-733-6632.

ACTIVATION
GUIDE

**START
HERE**

Getting started is easy.

SEE INSIDE.



ACTIVATION OPTIONS

Option 1 - Online

Without Phone Number Transfer

Set up your account on your own.

Step 1: Visit greatcall.com/Activate.

Step 2: Follow instructions online to activate.

Discounted \$25 activation charge

Option 2 - Phone Call

Without Phone Number Transfer

Connect with a live agent for account setup only.

Step 1: From a different phone, call **1-888-900-1367**.

Step 2: The agent will help you select your plan and activate for you.

Standard \$35 activation charge

Option 3 - Phone Call ▶

With Phone Number Transfer

Connect with a live agent for account setup and number transfer.

Step 1: Fill out the Phone Number Transfer Worksheet.

Step 2: From a different phone, call **1-888-900-1367**.

Step 3: The agent will help you select your plan and activate for you.

Step 4: The agent will collect Worksheet info to transfer your old number to your new phone.

Standard \$35 activation charge

No additional charge to transfer number

▶ Phone Number Transfer Worksheet:

If you wish to keep your old cell phone or home phone number, provide the following information about your previous service when you call to activate. This information is available on a past bill or by calling your previous service provider. **Do not cancel your previous service until the number transfer is complete.**

1. Name of account holder

2. Phone number you wish to transfer

3. Service provider name

4. Account number

5. Account password or pin

6. Last 4 digits of account holder's SSN

7. Billing address on account

*Typical turnaround time for a phone number transfer:
cell phone = 1-3 business days, home phone = 5-7 business days*