MyWorld How-to Guide
Welcome to MyWorld.

Thank you for choosing GreatCall’s MyWorld™ service. We’ve designed MyWorld so you can enjoy all of your favorite interests and pastimes wherever you go.

Now you can access information like the local weather forecast, up-to-date sports scores, stocks, horoscopes and more – all right on your Jitterbug®, without using the Internet.

This guide provides some useful tips to help you get started using MyWorld:

• Using MyWorld on your Jitterbug
• Managing your preferences on mygreatcall.com
• Managing your preferences with the help of a friendly GreatCall® operator

If you have any questions about your new MyWorld service, you can call a GreatCall customer service representative seven days a week at 1-888-767-6288, or email us at customerservice@greatcall.com.

Sincerely,

Your Friends at GreatCall
Managing your preferences on mygreatcall.com

To access and manage the MyWorld service on mygreatcall.com, follow these simple steps:

1. Log in to your mygreatcall.com account.

2. Click on the “My Apps” tab or link to see a complete list of your applications and services.

3. Click on the “MyWorld” icon to be taken to your MyWorld home screen, as shown in Figure 2 on the following page.

4. Click on any of the topic links on the left side of the screen, and the latest information for that topic will appear on the right side of the screen.

**NOTE** If you have not already set up a MyGreatCall account, please go to mygreatcall.com and follow a few easy steps to get started.
Editing your preferences

For any topic that has been activated, you can edit the content you would like to see by following these three steps:

1. Click on the topic you would like to edit from the list on the left side of the screen.
2. When the content for this topic appears on the right side of the screen, you will see an “edit” button in the upper right corner. Click on this button to edit your content.
3. A pop-up screen will appear that shows your editing options, as shown in Figure 5 on the following page. For each topic there are two easy steps to help you personalize your content:

   **Step 1: Add your preferences**
   
   a. **MyWeather**: Search by city name or zip code. You can track up to two cities/zip codes.
   
   b. **MyStocks**: Search by company name or ticker symbol. You can track up to six different symbols.
   
   c. **MySports**: Choose your sport and team. You can track up to six different teams.
   
   d. **MyHoroscope**: Choose your preferred astrological symbol. You will receive all

NOTE: Weather information for your zip code is automatically included with the MyWorld service. If you click on a topic that has not been activated, a message will appear on the right side of the screen, as shown in Figure 3 below. Click on the link in the message to activate the topic.

5. To see more information for the selected topic - for example, the weather for another city you’ve added to your MyWeather preferences - click on the link in the lower right of the screen, as shown in Figure 4 on the following page.
Managing your preferences with the help of a friendly GreatCall operator

If you would prefer to use our helpful GreatCall operator assistance to manage your MyWorld preferences, we’ve made it easy to do so. Simply press the button on your Jitterbug to reach a GreatCall operator who can manage your information for you seven days a week.

When calling an operator to manage your preferences, please make sure you have the following information handy to ensure a smooth process:

1. **Weather:** Which cities or zip codes would you like to track? You can choose up to two cities/zip codes.

2. **Stocks:** Which ticker symbols or companies are you interested in? You can choose up to six symbols/companies.

3. **Sports:** Which sports and teams are you interested in? You can choose up to six teams.

4. **Horoscope:** What is your preferred astrological symbol?

5. **Trivia:** Which of the following five trivia items do you want to see daily: Question of the Day, Born This Day, Today in History, Quote of the Day, and/or Fact of the Day?

6. **Lottery:** Which states and games are you interested in? You can choose up to six games.

We hope you enjoy using the MyWorld service to stay connected to the information that is important to you. Remember that our friendly operators are available if you have questions or need assistance. Just press the button on your Jitterbug to be immediately connected.
There are no additional fees to call GreatCall's U.S.-based customer service. However, for calls to an operator in which a service is completed, minutes will be deducted from your monthly balance equal to the length of the call and any call connected by the operator, plus an additional 5 minutes. GreatCall and Jitterbug are registered trademarks of GreatCall, Inc. Copyright ©2015 GreatCall, Inc.