EASIER IS BETTER WITH A JITTERBUG.
STAYING INDEPENDENT HAS NEVER BEEN THIS EASY.

At GreatCall®, we understand your desire to maintain your independence. That’s why we offer easy-to-use products and innovative services to help enhance your well-being and ensure your safety wherever you go – all with the support of people you can count on®.

- No long-term contracts
- No cancellation fees
- 100% U.S.-based customer service
- Affordable monthly plans
- Talk, Text and Data Plans available
- Exclusive Health & Safety Packages

Powered by the nation’s largest and most dependable wireless network.

Endorsed by America’s Top Safety Advocate, John Walsh

To order or learn more, call 1-800-411-3105 or visit greatcall.com
THE ORIGINAL EASY-TO-USE CELL PHONE, WITH BIG BUTTONS.

Includes an exclusive 5Star® Urgent Response button on the keypad.

Today, cell phones are hard to hear, difficult to dial and overloaded with confusing features you may never use. That’s not the case with the Jitterbug® Flip. With a large screen, big buttons and a long-lasting battery, it has been thoughtfully designed to be a cell phone you’ll actually enjoy using every day. And with plans as low as $14.99 per month, staying in touch with friends and family is easier and more affordable than ever.

- Large bright screen and big buttons
- Simple menu with YES/NO navigation
- Long-lasting battery
- Voice Dial
- Reading magnifier with LED flashlight
- Powerful Speaker
- Easy-to-use camera with flash
- 5Star button for emergency help, 24/7

Turn your Jitterbug Flip into a personal safety device and enjoy savings on your monthly minutes when compared to other plans. When you select a Health & Safety Package, you’re prepared for anything.

Plans as low as $14.99 per month*

No Long-term Contracts
No Cancellation Fees

Available at Best Buy, Rite Aid and Amazon

For plans and service options, see pages 11 - 13
THE SIMPLEST SMARTPHONE EVER.

Everything you want, plus exclusive health and safety services.

The Jitterbug Smart2 is designed to be easy to use from the moment you turn it on. A large, 5.5” screen makes it even easier to stay connected. Everything from texting, emailing, getting directions and browsing the Internet is organized in a single list on one screen with large, legible letters. And with a variety of plans with data as low as $17.48 per month, you’re able to choose the one that works best for you.

No Long-term Contracts
No Cancellation Fees

The Jitterbug Smart2 comes with exclusive built-in apps to keep you safe and healthy. Turn your phone into a personal safety device and enjoy savings on your monthly minutes when compared to other plans. When you select a Health & Safety Package, you’re prepared for anything.

For plans and service options, see pages 11 - 13

To order or learn more, call 1-800-411-3105 or visit greatcall.com
SELECT A HEALTH & SAFETY PACKAGE AND SAVE ON YOUR MINUTES.

With GreatCall’s wide range of mobile health management services, your health and safety are covered wherever you go.

5★ 5Star Service

Get help anytime, anywhere.
Immediately connects you to a highly-trained 5Star Urgent Response Agent, who can help in any emergency. IAED-certified Agents will confirm your location using patented GPS technology, evaluate your situation and get you the help you need.

Urgent Care

Speak to a registered nurse or board-certified doctor from the comfort of your own home.
Medical advice is available to you anytime, anywhere, without an appointment. You can even get prescriptions and refills for common medications over the phone.

GreatCall Link

Give your loved ones peace of mind.
The GreatCall Link app keeps friends and family updated on your health and safety. They just download the free app, and if you contact 5Star for help, they will receive an alert on their smartphone. You stay active and independent, while they feel more connected and reassured.

Personal Operator

Assists you with connecting calls, booking rides, and more.
Get unlimited access to a live, friendly operator who’ll assist you with finding addresses, looking up phone numbers, connecting you to any number in the United States or Canada, and much more. Included with Ultimate Health & Safety Packages. $0.99/call plus plan minutes without the Ultimate Health & Safety Package.

GreatCall Rides

The service that’s more convenient and affordable than a taxi.
GreatCall has teamed up with Lyft, the national ridesharing company, to connect you to affordable rides right from your Jitterbug phone. Just dial “0” and a live Personal Operator will give you a fare estimate before you commit, and a Lyft driver will be at your door in minutes. Ride fare is conveniently added to your next GreatCall bill.

Brain Games

If you like puzzles, you’ll love Brain Games.
Brain Games is a fun way to keep your focus sharp and help improve your memory. Powered by Posit Science®, the leading provider of clinically-proven brain fitness exercises. Enjoy pre-loaded games anywhere you go.

To order or learn more, call 1-800-411-3105 or visit greatcall.com
BE PREPARED FOR ANY SITUATION, ANYTIME, ANYWHERE.

How 5Star works:

1. Press the 5Star button on your Jitterbug to establish two-way communication with a highly-trained 5Star Agent, available 24/7.

2. Agent will confirm your location using GPS technology, review your Personal Profile, evaluate your situation and get you the help you need.

3. Agent will stay on the line with you until your situation is resolved.

5Star Agents
5Star Urgent Response Service provides easy-to-use and reliable access to IAED (International Academies of Emergency Dispatch) certified Agents. Trained in CPR and other emergency procedures, they can assist you with any uncertain or unsafe situation, 24 hours a day.

Personal Profile
With 5Star, your Personal Profile includes comprehensive details such as emergency contacts, doctors, and medical conditions. This enables 5Star Agents to assist you quickly and safely in an urgent situation.

Your Personal Profile is secured by an SAS 70 Type II Certified data center and is only shared with first responders in the event of an emergency.

To order or learn more, call 1-800-411-3105 or visit greatcall.com
THREE WAYS TO SAVE WITH OUR HEALTH & SAFETY PACKAGES.

1. Select your easy-to-use Jitterbug.

Note: See in store or online for current device pricing.

2. Select your Health & Safety Package.

3. Complete your Health & Safety Package.

TALK MINUTES
It’s simple and affordable to talk as much as you want.

<table>
<thead>
<tr>
<th>Minutes</th>
<th>$5/mo.</th>
<th>$10/mo.</th>
<th>$15/mo.</th>
</tr>
</thead>
<tbody>
<tr>
<td>100</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>750</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1500</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Use your phone as much as you want with our unlimited plans.

<table>
<thead>
<tr>
<th>Minutes</th>
<th>Texts</th>
<th>Data</th>
<th>$20/mo.</th>
<th>$40/mo.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unlimited</td>
<td>Unlimited</td>
<td>-</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

TEXT MESSAGING
Easily stay in touch with a quick text message.

<table>
<thead>
<tr>
<th>Texts</th>
<th>$3/mo.</th>
<th>$5/mo.</th>
<th>$10/mo.</th>
<th>$15/mo.</th>
</tr>
</thead>
<tbody>
<tr>
<td>500</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1000</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2500</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Unlimited</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Or send and receive individual messages for just 10¢ each.

DATA
Effortlessly send emails and browse the Internet.

<table>
<thead>
<tr>
<th>Data</th>
<th>$49/mo.</th>
<th>$5/mo.</th>
<th>$10/mo.</th>
<th>$15/mo.</th>
</tr>
</thead>
<tbody>
<tr>
<td>100MB</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>250MB</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1GB</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2.5GB</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

A data plan is required with the Jitterbug Smart2.

Available at Best Buy, Rite Aid and Amazon
MONTHLY PLANS FOR YOUR JITTERBUG.

Great new rate plans, now with more minutes!

Talk, Text, and Data Plans

Choose the minutes you need. Those not interested in health and safety services can purchase monthly minutes without a Health & Safety Package. Plus, our flexible plans let you switch anytime.

<table>
<thead>
<tr>
<th>Minutes</th>
<th>Monthly Plans*</th>
</tr>
</thead>
<tbody>
<tr>
<td>250</td>
<td>$1499/mo.</td>
</tr>
<tr>
<td>1000</td>
<td>$1999/mo.</td>
</tr>
<tr>
<td>2500</td>
<td>$2999/mo.</td>
</tr>
</tbody>
</table>

Add Text Messaging for an easy way to stay in touch.

<table>
<thead>
<tr>
<th>Texts</th>
<th>Monthly Plans*</th>
</tr>
</thead>
<tbody>
<tr>
<td>500</td>
<td>$3/mo.</td>
</tr>
<tr>
<td>1000</td>
<td>$5/mo.</td>
</tr>
<tr>
<td>2500</td>
<td>$10/mo.</td>
</tr>
<tr>
<td>Unlimited</td>
<td>$15/mo.</td>
</tr>
</tbody>
</table>

Or send and receive individual messages for just 10¢ each.

A Data Plan is required for the Jitterbug Smart2, which allows you to send emails and browse the Internet.

<table>
<thead>
<tr>
<th>Data</th>
<th>Monthly Plans*</th>
</tr>
</thead>
<tbody>
<tr>
<td>100MB</td>
<td>$249/mo.</td>
</tr>
<tr>
<td>250MB</td>
<td>$5/mo.</td>
</tr>
<tr>
<td>1GB</td>
<td>$10/mo.</td>
</tr>
<tr>
<td>2.5GB</td>
<td>$15/mo.</td>
</tr>
</tbody>
</table>

Stay connected with affordable unlimited plans.

<table>
<thead>
<tr>
<th>Minutes</th>
<th>Texts</th>
<th>Data</th>
<th>Monthly Plans*</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unlimited</td>
<td>Unlimited</td>
<td>-</td>
<td>$3999/mo.</td>
</tr>
<tr>
<td>Unlimited</td>
<td>Unlimited</td>
<td>Unlimited</td>
<td>$5999/mo.</td>
</tr>
</tbody>
</table>

COUNT ON GREATCALL FOR GREAT SERVICE.

At GreatCall, we provide a community of support for our products and services. Our 100% U.S.-based customer support team is ready to assist you. From customer care advisors to technical support professionals, we have the right person available when you need assistance of any kind.

GreatCall’s online support pages provide you with easy-to-follow educational tools for the way you want to learn. Our online support pages are here to help every step of the way, with user guides, how-to videos, and a Jitterbug Smart2 learning center. To access these helpful tools, visit greatcall.com/support.

Plans as low as $14.99 month*

NO LONG-TERM CONTRACTS
NO CANCELLATION FEES

Data plan as low as $249/mo. required for the Jitterbug Smart2

FREE gift with activation, a $25 value!
Monthly fees do not include government taxes or assessment surcharges and are subject to change. Health and safety services not included in Talk, Text and Data Plans. All GreatCall plans and services require the purchase of a GreatCall device and a one-time setup fee of $35. 5 Star or 9-1-1 calls can only be made when cellular service is available. 5Star Service tracks an approximate location of the device when the device is turned on and connected to the network. GreatCall does not guarantee an exact location. 5Star is only available with the purchase of a Health & Safety Package. GreatCall is not a healthcare provider. Seek the advice of your physician if you have any questions about medical treatment. Urgent Care, provided by FONEMED®, is not a substitute for dialing 9–1–1 and should not be used in a case of emergency. FONEMED’s registered nurses and contracted physicians through MDLIVE (the “Providers”) offer advice regarding healthcare decisions, may prescribe certain medications and make diagnoses. We are not liable for any act or omission, including negligence, of any FONEMED employee or contractor. GreatCall does not provide cars, drivers or transportation services. GreatCall partners with Lyft, Inc. which operates a ridesharing platform (“Lyft Platform”). GreatCall Rides provides a service through which you can request a ride to be arranged through the Lyft Platform. Ride fares are applied to your monthly phone bill. Personal Operator fees may apply and minutes will be deducted from your rate plan. GreatCall is not liable for any act or omission, including negligence, by Lyft or its drivers. Full terms and conditions at www.greatcall.com/rides. Lyft’s Terms of Service at www.lyft.com/terms. There are no additional fees to call GreatCall’s U.S.-based customer service. However, for calls to a GreatCall Operator in which a service is completed, you will be charged $0.99/call, and plan minutes will be deducted equal to the length of the call. The $0.99/call Personal Operator fee is waived with the Ultimate Health & Safety Package. Overage charges of $0.10/MB will apply if service plan data is exceeded. Overage fees of $0.35/minute and $0.10/text apply to talk and text in excess of monthly plan allowance. Monthly minutes carry over and are available for 60 days. When calling from the domestic U.S. to other countries, additional international calling rates will apply. Bonus minutes are not shared and will be available for use on your next bill cycle and expire at the end of that cycle. GREATCALL, 5STAR, and JITTERBUG are trademarks of Best Buy and its affiliated companies. © 2020 Best Buy. All rights reserved. Other marks are property of their respective owners and may be trademarks. Screen images simulated. Appearance of device may vary.

Call 1-800-411-3105 to order now.
Visit greatcall.com to learn more.
Find a store at greatcall.com/StoreLocator

Available at:

*Monthly fees do not include government taxes or assessment surcharges and are subject to change. Health and safety services not included in Talk, Text and Data Plans. All GreatCall plans and services require the purchase of a GreatCall device and a one-time setup fee of $35. 5Star or 9-1-1 calls can only be made when cellular service is available. 5Star Service tracks an approximate location of the device when the device is turned on and connected to the network. GreatCall does not guarantee an exact location. 5Star is only available with the purchase of a Health & Safety Package. GreatCall is not a healthcare provider. Seek the advice of your physician if you have any questions about medical treatment. Urgent Care, provided by FONEMED®, is not a substitute for dialing 9–1–1 and should not be used in a case of emergency. FONEMED’s registered nurses and contracted physicians through MDLIVE (the “Providers”) offer advice regarding healthcare decisions, may prescribe certain medications and make diagnoses. We are not liable for any act or omission, including negligence, of any FONEMED employee or contractor. GreatCall does not provide cars, drivers or transportation services. GreatCall partners with Lyft, Inc. which operates a ridesharing platform (“Lyft Platform”). GreatCall Rides provides a service through which you can request a ride to be arranged through the Lyft Platform. Ride fares are applied to your monthly phone bill. Personal Operator fees may apply and minutes will be deducted from your rate plan. GreatCall is not liable for any act or omission, including negligence, by Lyft or its drivers. Full terms and conditions at www.greatcall.com/rides. Lyft’s Terms of Service at www.lyft.com/terms. There are no additional fees to call GreatCall’s U.S.-based customer service. However, for calls to a GreatCall Operator in which a service is completed, you will be charged $0.99/call, and plan minutes will be deducted equal to the length of the call. The $0.99/call Personal Operator fee is waived with the Ultimate Health & Safety Package. Overage charges of $0.10/MB will apply if service plan data is exceeded. Overage fees of $0.35/minute and $0.10/text apply to talk and text in excess of monthly plan allowance. Monthly minutes carry over and are available for 60 days. When calling from the domestic U.S. to other countries, additional international calling rates will apply. Bonus minutes are not shared and will be available for use on your next bill cycle and expire at the end of that cycle. GREATCALL, 5STAR, and JITTERBUG are trademarks of Best Buy and its affiliated companies. © 2020 Best Buy. All rights reserved. Other marks are property of their respective owners and may be trademarks. Screen images simulated. Appearance of device may vary.

Hear more about us at: