EASIER IS BETTER WITH A JITTERBUG.

jitterbug
smart2

jitterbug
flip
STAYING INDEPENDENT HAS NEVER BEEN THIS EASY.

At GreatCall®, we understand your desire to maintain your independence. That’s why we offer easy-to-use products and innovative services to help enhance your well-being and ensure your safety wherever you go – all with the support of people you can count on®.

- No long-term contracts
- No cancellation fees
- 100% U.S.-based customer service
- Affordable monthly plans
- Talk, Text and Data Plans available
- Exclusive Health & Safety Packages

Powered by the nation's largest and most dependable wireless network.

Endorsed by America's Top Safety Advocate, John Walsh

To order or learn more, call 1-800-411-3105 or visit greatcall.com
THE ORIGINAL EASY-TO-USE CELL PHONE, WITH BIGGER BUTTONS.

Includes an exclusive 5Star® Urgent Response button on the keypad.

Today, cell phones are hard to hear, difficult to dial and overloaded with confusing features you may never use. That’s not the case with the Jitterbug® Flip. With a large screen, big buttons and a long-lasting battery, it has been thoughtfully designed to be a cell phone you’ll actually enjoy using every day. And with plans as low as $14.99 per month, staying in touch with friends and family is easier and more affordable than ever.

Turn your Jitterbug Flip into a personal safety device and enjoy savings on your monthly minutes when compared to other plans. When you select a Health & Safety Package, you’re prepared for anything.

• Large bright screen and big buttons
• Simple menu with YES/NO navigation
• Long-lasting battery
• Voice Dial
• Speakerphone
• Reading magnifier with LED flashlight
• Powerful Speaker
• Easy-to-use camera with flash
• 5Star button for emergency help, 24/7

Plans as low as $14.99
No Long-term Contracts
No Cancellation Fees

Available at Best Buy, Rite Aid and Amazon

For plans and service options, see pages 7 & 11
THE SIMPLEST SMARTPHONE EVER.

Everything you want, plus exclusive health and safety services.

The Jitterbug Smart2 is designed to be easy to use from the moment you turn it on. A large, 5.5” screen makes it even easier to stay connected. Everything from texting, emailing, getting directions and browsing the Internet is organized in a single list on one screen with large, legible letters. And with a variety of data plans starting as low as $249 per month, you’re able to choose the one that works best for you.

The Jitterbug Smart2 comes with exclusive built-in apps to keep you safe and healthy. Turn your phone into a personal safety device and enjoy savings on your monthly minutes when compared to other plans. When you select a Health & Safety Package, you’re prepared for anything.

No Long-term Contracts
No Cancellation Fees

For plans and service options, see pages 7 & 11

To order or learn more, call 1-800-411-3105 or visit greatcall.com
MONTHLY PLANS FOR YOUR JITTERBUG.

Great new rate plans, now with more minutes!

Talk, Text, and Data Plans

Choose the minutes you need. All plans come with free call waiting, long distance and roaming. And if you need more or less out of your device, our flexible plans let you switch at any time.

<table>
<thead>
<tr>
<th>Minutes</th>
<th>Monthly Plans*</th>
</tr>
</thead>
<tbody>
<tr>
<td>250</td>
<td>$14.99/mo.</td>
</tr>
<tr>
<td>1000</td>
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</tr>
<tr>
<td>2500</td>
<td>$29.99/mo.</td>
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</table>

Add Text Messaging for an easy way to stay in touch.

<table>
<thead>
<tr>
<th>Texts</th>
<th>Monthly Plans*</th>
</tr>
</thead>
<tbody>
<tr>
<td>500</td>
<td>$3/mo.</td>
</tr>
<tr>
<td>1000</td>
<td>$5/mo.</td>
</tr>
<tr>
<td>2500</td>
<td>$10/mo.</td>
</tr>
<tr>
<td>Unlimited</td>
<td>$15/mo.</td>
</tr>
</tbody>
</table>

Add Text Messaging for an easy way to stay in touch.

Or send and receive individual messages for just 10¢ each.

A Data Plan is required for the Jitterbug Smart2, which allows you to send emails and browse the Internet.

<table>
<thead>
<tr>
<th>Data</th>
<th>Monthly Plans*</th>
</tr>
</thead>
<tbody>
<tr>
<td>100MB</td>
<td>$2.49/mo.</td>
</tr>
<tr>
<td>250MB</td>
<td>$5/mo.</td>
</tr>
<tr>
<td>1GB</td>
<td>$10/mo.</td>
</tr>
<tr>
<td>2.5GB</td>
<td>$15/mo.</td>
</tr>
</tbody>
</table>

Stay connected with affordable unlimited plans.

<table>
<thead>
<tr>
<th>Minutes</th>
<th>Texts</th>
<th>Data</th>
<th>Monthly Plans*</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unlimited</td>
<td>Unlimited</td>
<td>-</td>
<td>$39.99/mo.</td>
</tr>
<tr>
<td>Unlimited</td>
<td>Unlimited</td>
<td>Unlimited</td>
<td>$59.99/mo.</td>
</tr>
</tbody>
</table>

At GreatCall, we provide a community of support for our products and services. Our free, 100% U.S.-based customer support team is ready to assist you. From customer care advisors to technical support professionals, we have the right person available when you need assistance of any kind.

GreatCall’s online support pages provide you with easy-to-follow educational tools for the way you want to learn. Our online support pages are here to help every step of the way, with user guides, how-to videos, and a Jitterbug Smart2 learning center. To access these helpful tools, visit greatcall.com/support.

You can even easily manage your account at mygreatcall.com:

- Pay bill securely online
- Add exclusive services
- Add contacts to your phone book
- Check monthly minute usage
- Update account and personal profile

Available at Best Buy, Rite Aid and Amazon
SELECT A HEALTH & SAFETY PACKAGE AND SAVE ON YOUR MINUTES.

With GreatCall’s wide range of mobile health management services, your health and safety are covered wherever you go.

5STAR SERVICE
Immediately connects you to a highly-trained Agent, who can help in any emergency.
Included with all Health & Safety Packages

URGENT CARE
Speak with a registered nurse, 24/7.
Included with Preferred and Ultimate Health & Safety Packages
$4/month if purchased separately

GREATCALL LINK™
The premier app for your family and friends to stay connected with you.
Included with Preferred and Ultimate Health & Safety Packages

PERSONAL OPERATOR
Assists you with connecting calls, booking rides, and more.
Included with Ultimate Health & Safety Packages
$0.99/call plus plan minutes without the Ultimate Health & Safety Package

GREATCALL RIDES
Affordable and convenient rides right from your Jitterbug phone, powered by Lyft.
Included with all plans
Ride fare added to next GreatCall bill

BRAIN GAMESPOWERED BY POSIT SCIENCE®
Train your memory and sharpen your focus.
Included with all plans

To order or learn more, call 1-800-411-3105 or visit greatcall.com
THREE WAYS TO SAVE WITH OUR HEALTH & SAFETY PACKAGES.

1. Select your easy-to-use Jitterbug.
   Note: See in store or online for current device pricing.

2. Select your Health & Safety Package.

3. Complete your Health & Safety Package.

**BASIC**

<table>
<thead>
<tr>
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<th>Monthly Plans*</th>
</tr>
</thead>
<tbody>
<tr>
<td>100</td>
<td>$5/mo.</td>
</tr>
<tr>
<td>750</td>
<td>$10/mo.</td>
</tr>
<tr>
<td>1500</td>
<td>$15/mo.</td>
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Use your phone as much as you want with our unlimited plans.

**PREFERRED**

<table>
<thead>
<tr>
<th>Texts</th>
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<tbody>
<tr>
<td>500</td>
<td>$3/mo.</td>
</tr>
<tr>
<td>1000</td>
<td>$5/mo.</td>
</tr>
<tr>
<td>2500</td>
<td>$10/mo.</td>
</tr>
<tr>
<td>Unlimited</td>
<td>$15/mo.</td>
</tr>
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</table>

**ULTIMATE**

<table>
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<th>Data</th>
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</thead>
<tbody>
<tr>
<td>100MB</td>
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</tr>
<tr>
<td>250MB</td>
<td>$5/mo.</td>
</tr>
<tr>
<td>1GB</td>
<td>$10/mo.</td>
</tr>
<tr>
<td>2.5GB</td>
<td>$15/mo.</td>
</tr>
</tbody>
</table>

Use your phone as much as you want with our unlimited plans.

**Talk Minutes**

It’s simple and affordable to talk as much as you want.

- 100 minutes: $5/mo.
- 750 minutes: $10/mo.
- 1500 minutes: $15/mo.

**Text Messaging**

Easily stay in touch with a quick text message.

- 500 texts: $3/mo.
- 1000 texts: $5/mo.
- 2500 texts: $10/mo.
- Unlimited: $15/mo.

**Data**

Effortlessly send emails and browse the Internet.

- 100MB: $2.49/mo.
- 250MB: $5/mo.
- 1GB: $10/mo.
- 2.5GB: $15/mo.

A data plan is required with the Jitterbug Smart2.

To order or learn more call 1-800-650-4641 or visit greatcall.com to find a retailer near you.

Available at Best Buy, Rite Aid and Amazon.
BE PREPARED FOR ANY SITUATION, ANYTIME, ANYWHERE.

How 5Star works:

1. Press the 5Star button on your Jitterbug device to establish two-way communication with a highly-trained 5Star Agent, available 24/7.

2. Agent will confirm your location using GPS technology, review your Personal Profile, evaluate your situation and get you the help you need.

3. Agent will stay on the line with you until your situation is resolved.

5Star Agents

5Star Urgent Response Service provides easy-to-use and reliable access to IAED (International Academies of Emergency Dispatch) certified Agents. Trained in CPR and other emergency procedures, they can assist you with any uncertain or unsafe situation, 24 hours a day.

Personal Profile

With 5Star, your Personal Profile includes comprehensive details such as emergency contacts, doctors, and medical conditions. This enables 5Star Agents to assist you quickly and safely in an urgent situation.

Your Personal Profile is secured by an SAS 70 Type II Certified data center and is only shared with first responders in the event of an emergency.
GETTING STARTED IS EASY.

Call 1-800-411-3105 to order now.
Visit greatcall.com to learn more.
Find a store at greatcall.com/StoreLocator

Available at:

NO LONG-TERM CONTRACTS
NO CANCELLATION FEES

FREE GIFT with activation, a $25 value!

*Monthly fees do not include government taxes or assessment surcharges and are subject to change. Health and safety services not included in Talk, Text and Data Plans. All GreatCall plans and services require the purchase of a GreatCall device and a one-time setup fee of $35. 5Star or 9-1-1 calls can only be made when cellular service is available. 5Star Service will be able to track an approximate location when your device is turned on, but we cannot guarantee an exact location. GreatCall is not a healthcare provider. Seek the advice of your physician if you have any questions about medical treatment. Urgent Care, provided by FONEMED®, is not a substitute for dialing 9-1-1 and should not be used in a case of emergency. FONEMED's registered nurses and contracted physicians through MDLIVE (the “Providers”) offer advice regarding healthcare decisions, may prescribe certain medications and make diagnoses. We are not liable for any act or omission, including negligence, of any FONEMED employee or contractor. Handset and device replacement eligibility begins at 60 days from program enrollment date. Limit one replacement per 12 month period. $25 replacement processing fee applies for Jitterbug Flip. $50 replacement processing fee applies for Jitterbug Smart2. There are no additional fees to call GreatCall’s U.S.-based customer service. However, for calls to a GreatCall Operator in which a service is completed, you will be charged $0.99/call, and plan minutes will be deducted equal to the length of the call. The $0.99/call Personal Operator fee is waived with the Ultimate Health & Safety Package. Overage charges of $0.10/MB will apply if service plan data is exceeded. Overage fees of $0.35/minute and $0.10/text apply to talk and text in excess of monthly plan allowance. Monthly minutes carry over and are available for 60 days. When calling from the domestic U.S. to other countries, additional international calling rates will apply. Bonus minutes are not shared and will be available for use on your next bill cycle and expire at the end of that cycle. GreatCall®, Jitterbug®, 5Star® and GreatCall Link™ are trademarks of GreatCall, Inc. registered and/or pending in the United States and other countries. Copyright ©2019 GreatCall, Inc. Other marks are property of their respective owners and may be trademarks. Screen images simulated. Appearance of device may vary.