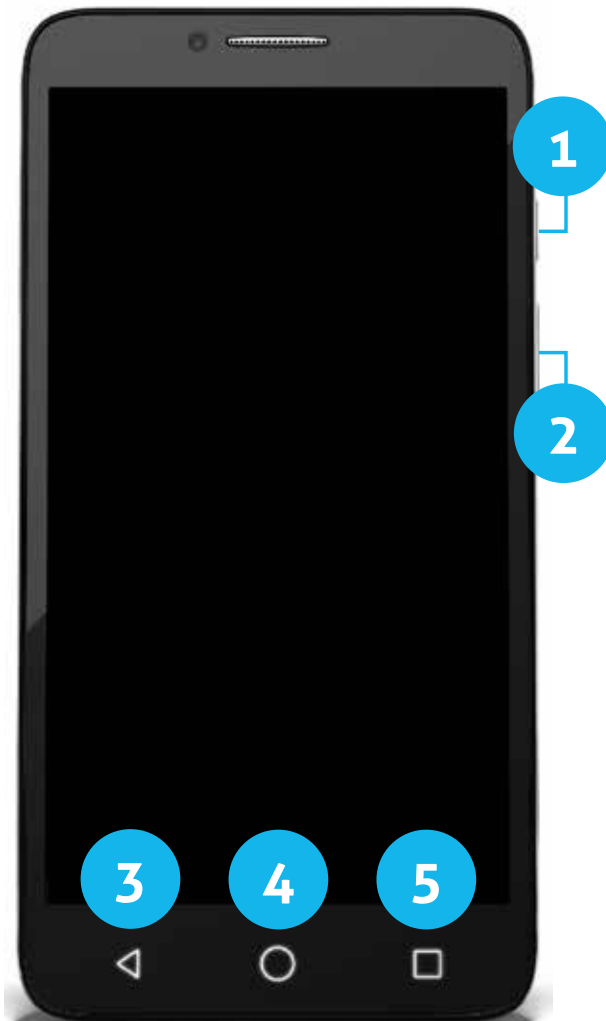


getting started

Phone Overview

Important buttons on your Jitterbug Smart



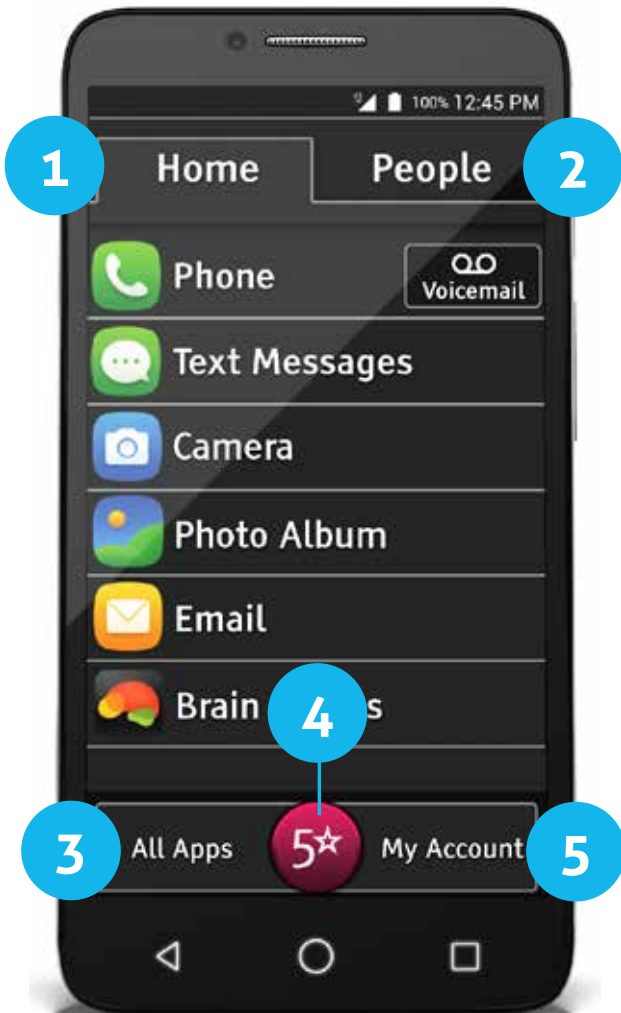
- 1) Power Button:** PRESS and release to lock your phone, HOLD DOWN to power your phone on or off
- 2) Volume Button:** PRESS the top end to increase volume, PRESS the bottom end to decrease volume
- 3) Back Button:** TAP the triangle to return to the previous screen
- 4) Home Button:** TAP the circle to return to the home screen
- 5) Menu Button:** TAP the square to display additional options

IMPORTANT: Locking your phone will help increase battery life and prevent accidental calls.

getting started

Home Screen

Understanding your Jitterbug Smart Home Screen



1) Home Tab: View a list of your favorite phone functions and Apps

2) People Tab: View a list of your favorite Contacts

3) All Apps: View a list of all of your Apps

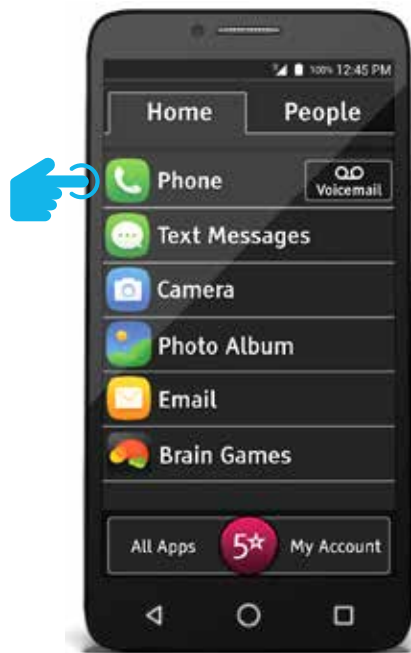
4) 5Star App: Get emergency help, 24/7

5) My Account: Check your minute and data usage and get help with your phone or account

getting started

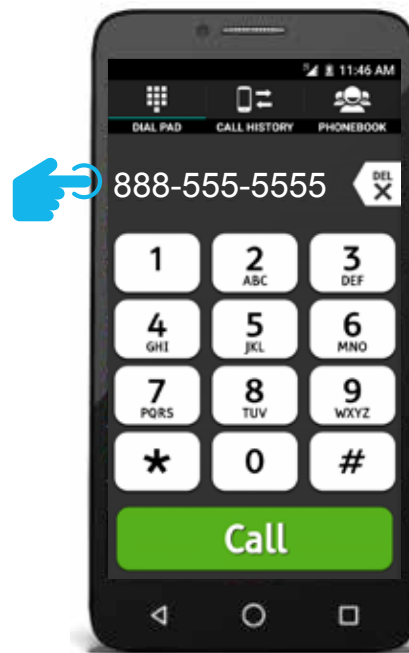
How to Make a Call

1



From the Home Tab,
TAP Phone

2



From the Dial Pad,
enter the 10-digit
phone number

3

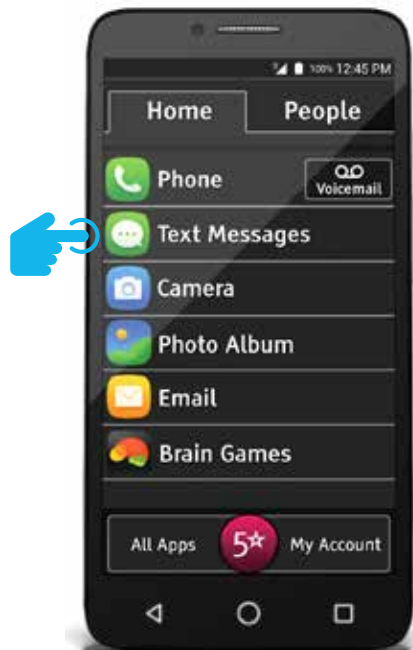


TAP Call

getting started

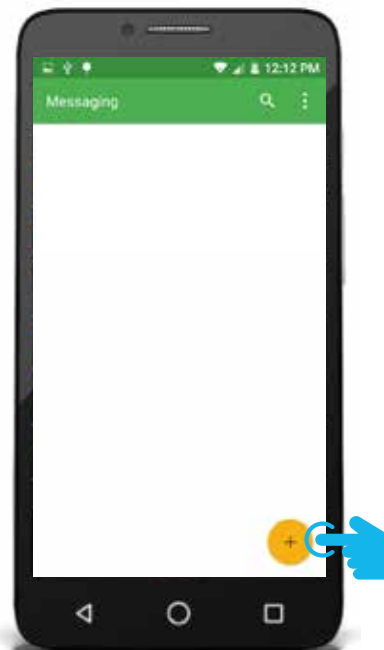
How to Send a Text Message

1



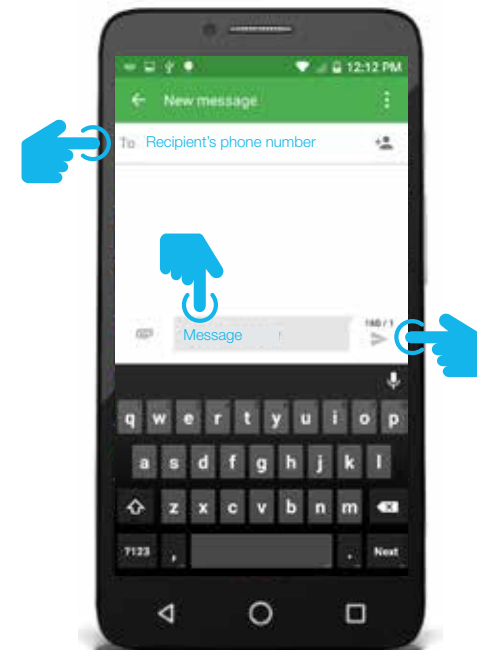
From the Home Tab,
TAP Text Messages

2



TAP the plus sign (+)
to compose a message

3

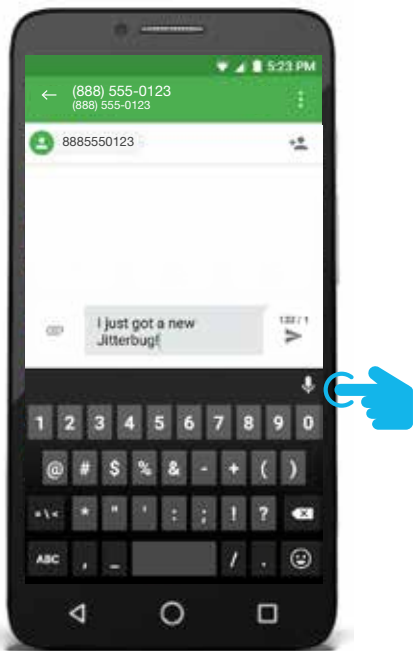


Enter the recipient's phone
number or contact name,
enter a message and TAP
the Send (➤) icon

getting started

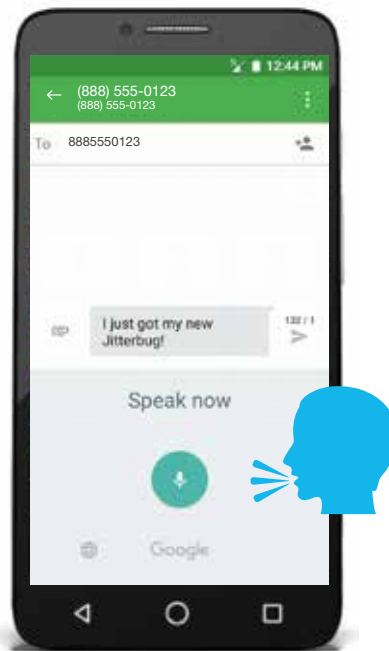
How to Use Voice Typing

1



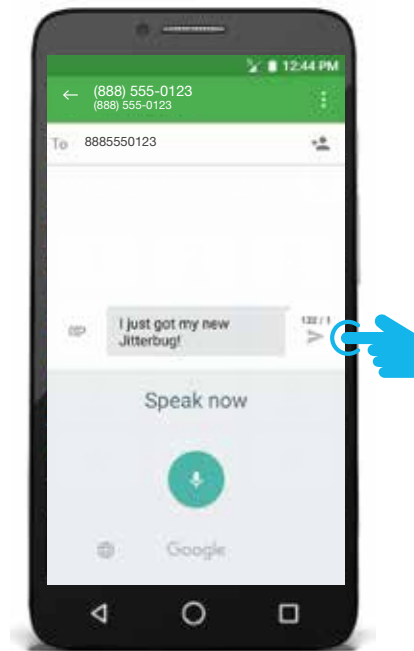
When using the keyboard, TAP the Mic (🎤) icon

2



Speak the contact name or phone number into the phone, then speak your message

3

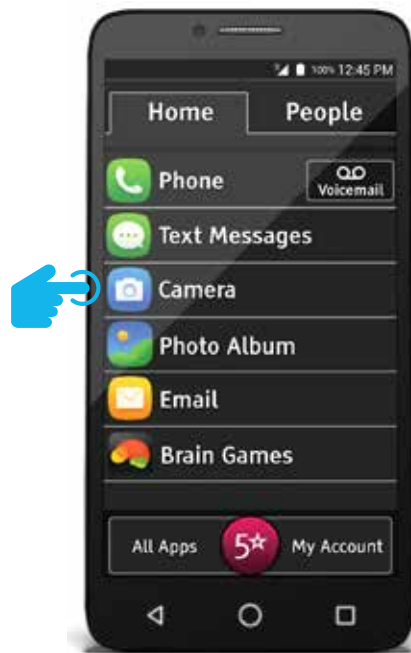


TAP the Send (➤) icon

getting started

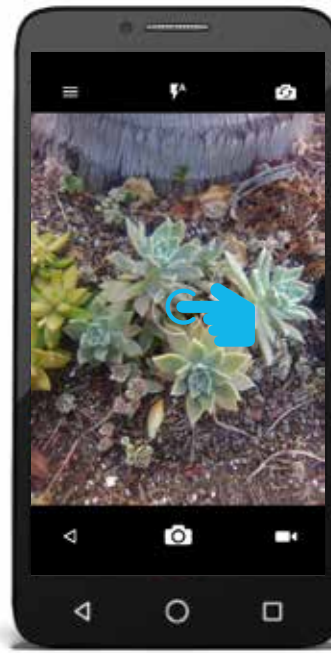
How to Take a Picture

1



From the Home Tab,
TAP Camera

2



TAP on the screen to
focus the image

3



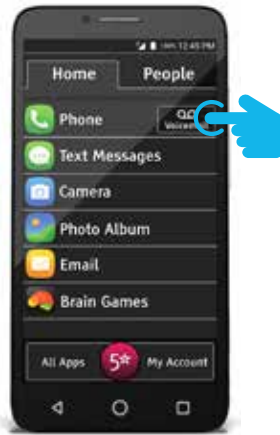
TAP the Camera (📷)
icon to take a picture

getting started

How to Set Up Your Voicemail Greeting

1

From the Home Tab, TAP Voicemail



2

TAP the square Menu button



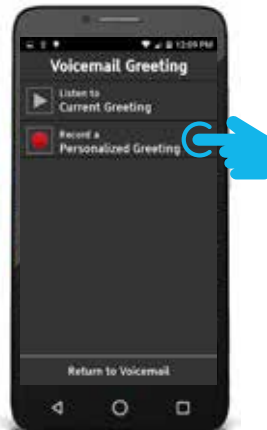
3

Select Personalized Greeting



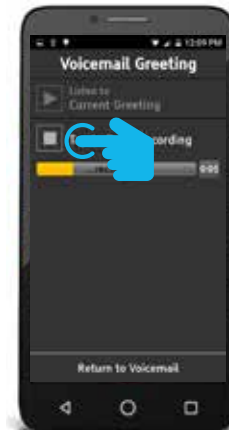
4

TAP Record a Personalized Greeting



5

TAP Stop (■) to finish recording



6

TAP Play (▶) to review. TAP Discard to re-record or TAP Save to save your greeting.



getting started

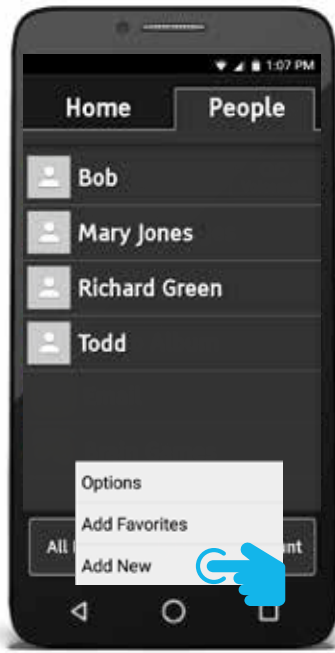
How to Add a New Contact

1



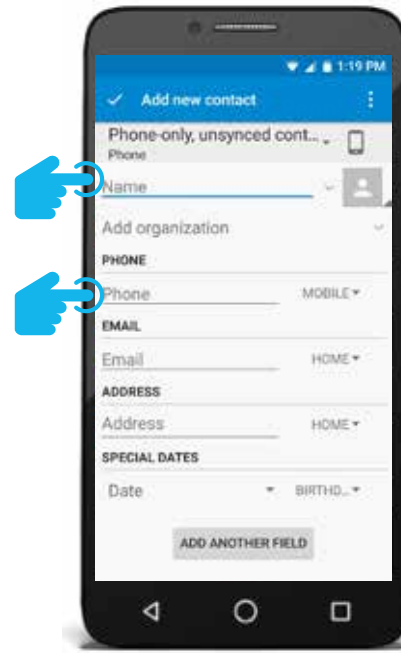
From the People Tab,
TAP the square Menu button

2



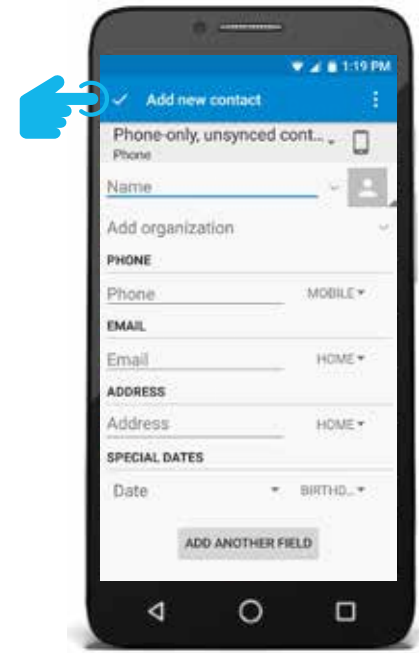
TAP Add New

3



Enter contact's name
and phone number

4



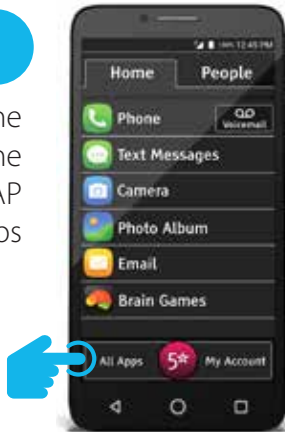
TAP Save (✓)

getting started

How to Set Up Wi-Fi

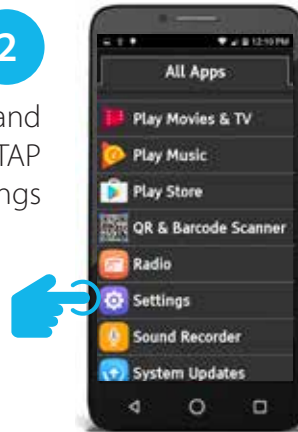
1

From the Home Tab, TAP All Apps



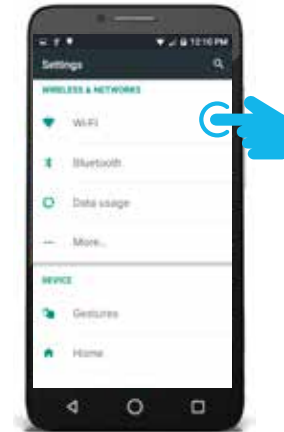
2

Scroll and TAP Settings



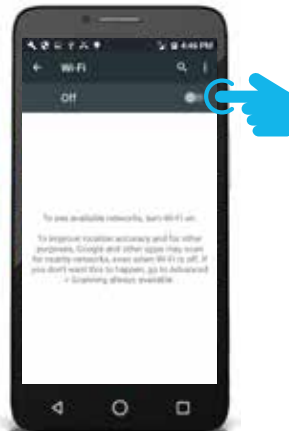
3

Under Wireless & Network, TAP Wi-Fi



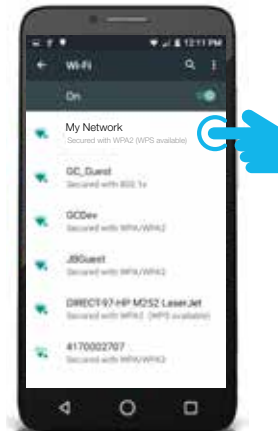
4

TAP the toggle button to turn wi-fi on



5

Locate and select your Network name



6

Enter the Network password and TAP Connect



learn more

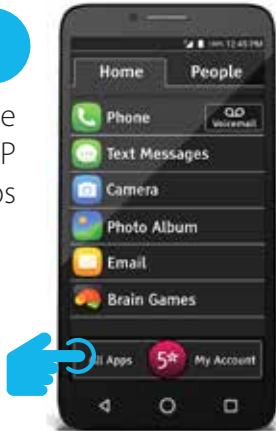
How to Set a Lock Screen Using a Pin



A pin lock screen allows you to unlock your Jitterbug using a numerical pin. This option provides additional security for your Jitterbug since only people who know the numerical pin can unlock the phone.

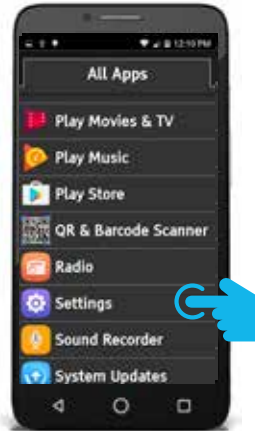
1

From the Home Tab, TAP All Apps



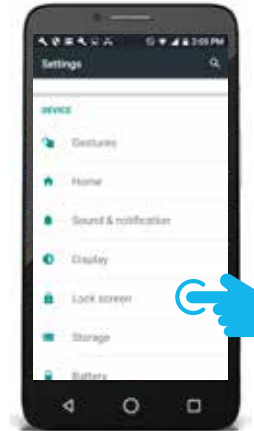
2

Scroll and TAP Settings



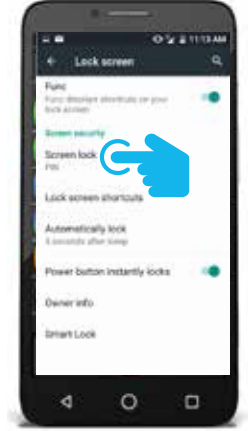
3

Scroll until you see DEVICE and TAP Lock Screen



4

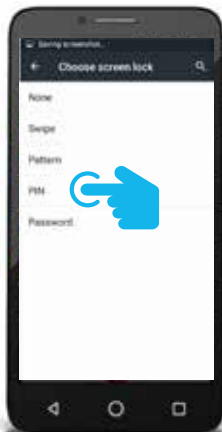
Under Screen lock, you will see your current lock screen selection, TAP Screen lock to change it



NOTE: If you are using GreatCall 1, 2, 3, lock, current lock will say None

5

TAP Pin



6

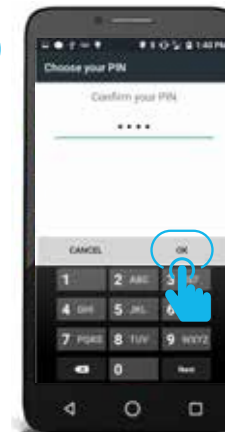
Enter a pin (minimum of 4-digits) and TAP CONTINUE

IMPORTANT: Write down your numerical pin and store it somewhere safe. If you forget your pin, GreatCall will not be able to retrieve it for you.



7

Re-enter the same pin and TAP OK



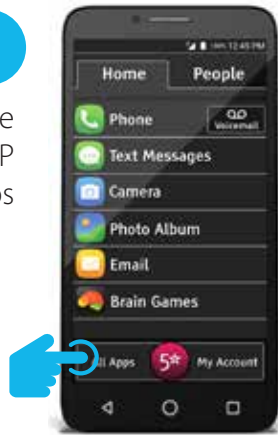
learn more

How to Set a Lock Screen Using a Pattern

The pattern lock screen allows you to unlock your Jitterbug using a pattern. This option provides additional security for your Jitterbug since only people who know the pattern can unlock the phone.

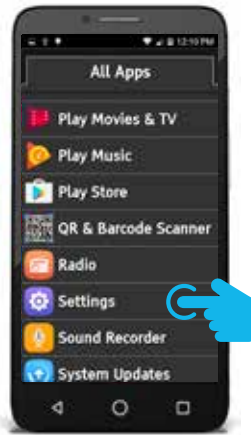
1

From the Home Tab, TAP All Apps



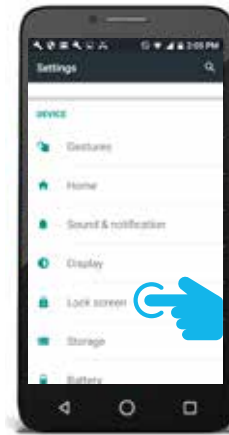
2

Scroll and TAP Settings



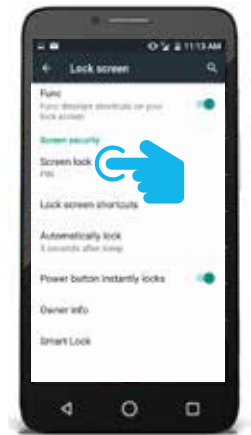
3

Scroll until you see DEVICE and TAP Lock Screen



4

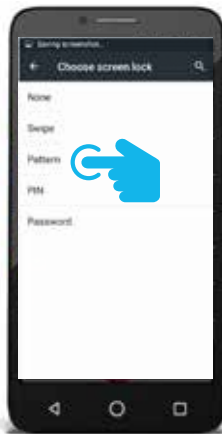
Under Screen lock, you will see your current lock screen selection, TAP Screen lock to change it



NOTE: If you are using GreatCall 1, 2, 3, lock it will say None

5

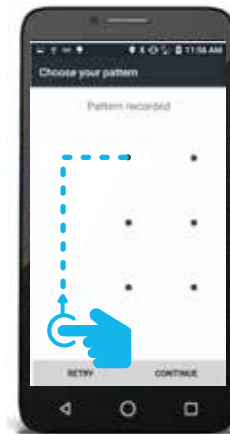
TAP Pattern



6

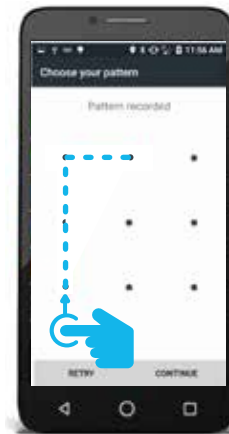
Draw a pattern connecting at least four dots.

IMPORTANT: Write down your pattern and store it somewhere safe. If you forget your pattern, GreatCall will not be able to retrieve it for you.



7

Re-enter the same pattern, then TAP CONFIRM



learn more

How to set a Lock Screen using a Password



A password lock screen allows you to unlock your Jitterbug using a character password comprised of letters and/or symbols. This option provides additional security for your Jitterbug since only people who know the password can unlock the phone.

1
From the Home Tab, TAP All Apps

2
Scroll and TAP Settings

3
Scroll until you see DEVICE and TAP Lock Screen

4
Under Screen lock, you will see your current lock screen selection, TAP Screen lock to change it

NOTE: If you are using GreatCall 1, 2, 3, lock, current lock will say None

5
TAP Password

6
Enter a password and TAP CONTINUE

IMPORTANT: Write down your password and store it somewhere safe. If you forget your password, GreatCall will not be able to retrieve it for you.

7
Re-enter the same password and TAP OK

learn more


Setting Up a New Google Account



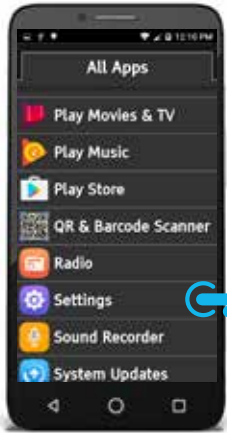
Setting up a Google account provides access to everything Google: apps, music, games and more. Plus, you can check your email – truly making your Jitterbug Smart your own personalized hand held computer.

- 1

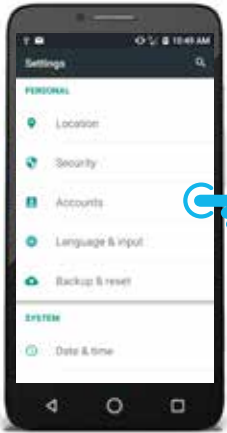
From the Home Tab, TAP All Apps


- 2

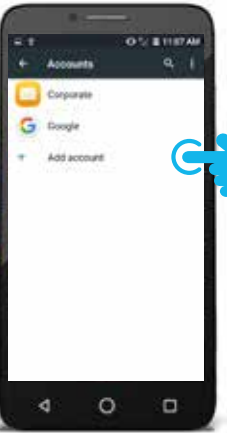
Scroll and TAP Settings


- 3

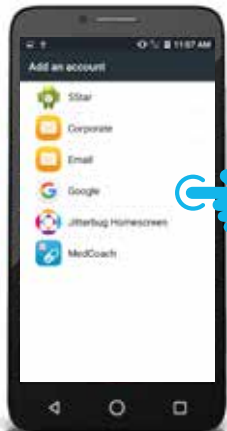
Scroll until you see PERSONAL, TAP Accounts


- 4

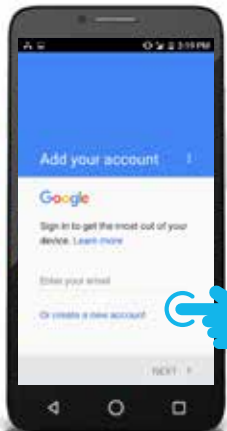
TAP Add account


- 5

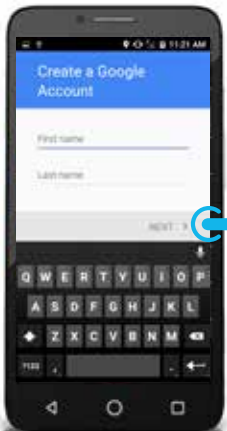
TAP Google


- 6

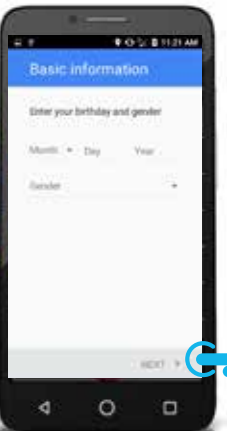
TAP Or create a new account


- 7

Enter your first and last name, TAP NEXT


- 8

Enter your birthday and gender, TAP NEXT



learn more

Setting Up a New Google Account (con't.)



9

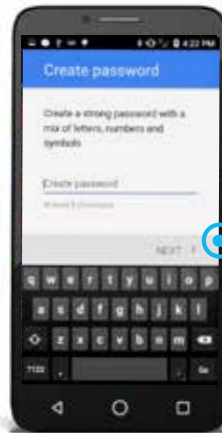
Create a username using only letters and numbers, TAP NEXT

NOTE: If this name is taken, you will see an error, try a new name, TAP NEXT



10

Create a password using letters, numbers and symbols, TAP NEXT



11

Enter your phone number, TAP NEXT

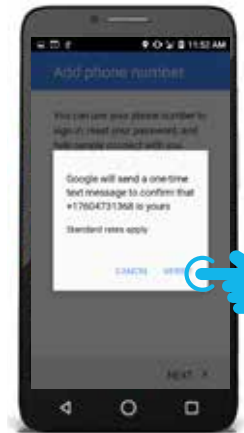
NOTE: You can also opt to skip this step by tapping SKIP



12

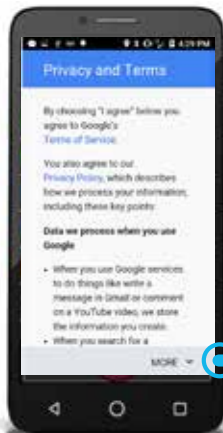
A text from Google will be sent to your phone, TAP VERIFY

NOTE: If you did not enter your phone number, you will not see this screen



13

Scroll until "MORE" becomes "I AGREE," TAP I AGREE



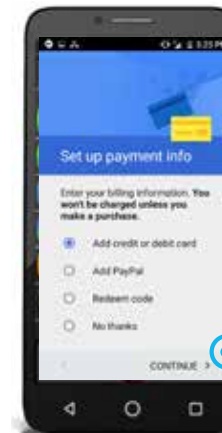
14

Review Google services and offers, TAP NEXT



15

Set up your payment info; you will not be billed unless you make a purchase



learn more

Setting Up an Existing Google Account



Setting up a Google account provides access to everything Google: apps, music, games, and more. Plus, you can check your email – truly making your Jitterbug Smart your own personalized hand held computer.

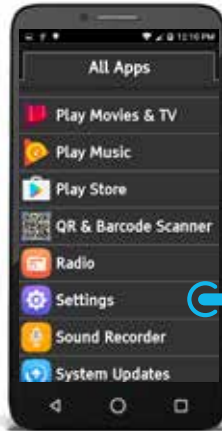
1

From the Home Tab, TAP All Apps



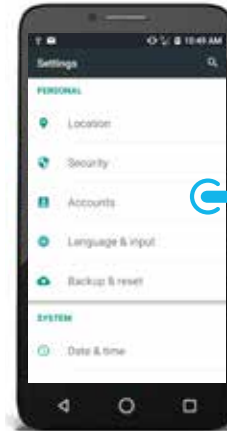
2

Scroll AND TAP Settings



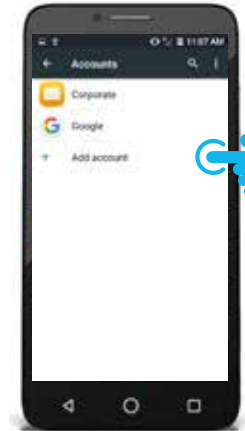
3

Scroll until you see PERSONAL, TAP Accounts



4

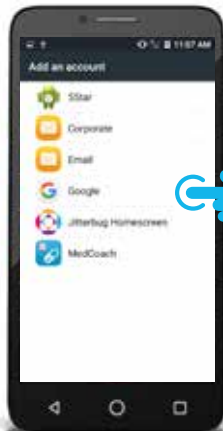
TAP Add account



5

TAP Google

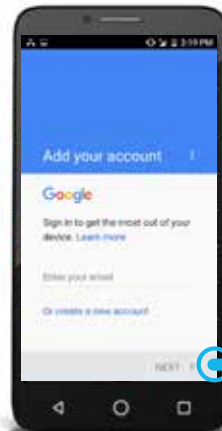
NOTE: You may be asked to confirm your device pin, enter your pin, TAP NEXT. This may take a moment.



6

Enter your existing email address, TAP NEXT

NOTE: This should be your existing gmail account



7

Enter your existing gmail password, TAP NEXT



8

To agree to the terms and services, TAP ACCEPT



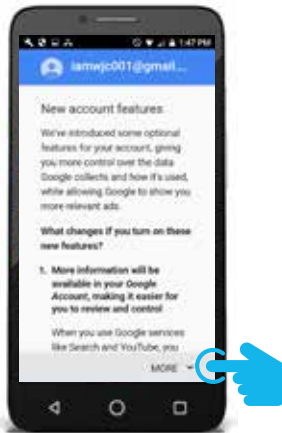
learn more

Setting Up an Existing Google Account (con't.)



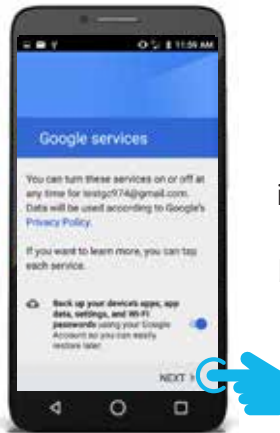
9

Scroll until
MORE
becomes
"I AGREE,"
TAP
I AGREE



10

To disable
any
services,
slide the
toggle to
the left,
TAP NEXT



11

Set up your
payment
info; you will
not be
billed unless
you make a
purchase

