Phone Overview

Important buttons on your Jitterbug Smart

1) **Power Button**: PRESS and release to lock your phone, HOLD DOWN to power your phone on or off

2) **Volume Button**: PRESS the top end to increase volume, PRESS the bottom end to decrease volume

3) **Back Button**: TAP the triangle to return to the previous screen

4) **Home Button**: TAP the circle to return to the home screen

5) **Menu Button**: TAP the square to display additional options

**IMPORTANT**: Locking your phone will help increase battery life and prevent accidental calls.
1) **Home Tab**: View a list of your favorite phone functions and Apps

2) **People Tab**: View a list of your favorite Contacts

3) **All Apps**: View a list of all of your Apps

4) **5Star App**: Get emergency help, 24/7

5) **My Account**: Check your minute and data usage and get help with your phone or account
How to Make a Call

1. From the Home Tab, TAP Phone

2. From the Dial Pad, enter the 10-digit phone number

3. TAP Call
getting started

How to Send a Text Message

1. From the Home Tab, TAP Text Messages

2. TAP the plus sign (+) to compose a message

3. Enter the recipient’s phone number or contact name, enter a message and TAP the Send ( отправить ) icon
How to Use Voice Typing

1. When using the keyboard, TAP the Mic ( микрофон ) icon

2. Speak the contact name or phone number into the phone, then speak your message

3. TAP the Send ( отправить ) icon
getting started

How to Take a Picture

1. From the Home Tab, TAP Camera

2. TAP on the screen to focus the image

3. TAP the Camera (📸) icon to take a picture
How to Set Up Your Voicemail Greeting

1. From the Home Tab, TAP Voicemail
2. TAP the square Menu button
3. Select Personalized Greeting
4. TAP Record a Personalized Greeting
5. TAP Stop (■) to finish recording
6. TAP Play (▶) to review. TAP Discard to re-record or TAP Save to save your greeting.
How to Add a New Contact

1. From the People Tab, TAP the square Menu button
2. TAP Add New
3. Enter contact’s name and phone number
4. TAP Save (✓)
How to Set Up Wi-Fi

1. From the Home Tab, TAP All Apps
2. Scroll and TAP Settings
3. Under Wireless & Network, TAP Wi-Fi
4. TAP the toggle button to turn Wi-Fi on
5. Locate and select your Network name
6. Enter the Network password and TAP Connect
learn more

How to Set a Lock Screen Using a Pin

A pin lock screen allows you to unlock your Jitterbug using a numerical pin. This option provides additional security for your Jitterbug since only people who know the numerical pin can unlock the phone.

1. From the Home Tab, TAP All Apps
2. Scroll and TAP Settings
3. Scroll until you see DEVICE and TAP Lock Screen
4. Under Screen lock, you will see your current lock screen selection, TAP Screen lock to change it

NOTE: If you are using GreatCall 1, 2, 3 lock, current lock will say None

5. TAP Pin
6. Enter a pin (minimum of 4-digits) and TAP CONTINUE
   IMPORTANT: Write down your numerical pin and store it somewhere safe. If you forget your pin, GreatCall will not be able to retrieve it for you.
7. Re-enter the same pin and TAP OK
How to Set a Lock Screen Using a Pattern

The pattern lock screen allows you to unlock your Jitterbug using a pattern. This option provides additional security for your Jitterbug since only people who know the pattern can unlock the phone.

1. From the Home Tab, TAP All Apps
2. Scroll and TAP Settings
3. Under Screen lock, you will see your current lock screen selection, TAP Screen lock to change it
4. NOTE: If you are using GreatCall 1, 2, 3, lock it will say None
5. TAP Pattern
6. Draw a pattern connecting at least four dots.
   IMPORTANT: Write down your pattern and store it somewhere safe. If you forget your pattern, GreatCall will not be able to retrieve it for you.
7. Re-enter the same pattern, then TAP CONFIRM
How to set a Lock Screen using a Password

A password lock screen allows you to unlock your Jitterbug using a character password comprised of letters and/or symbols. This option provides additional security for your Jitterbug since only people who know the password can unlock the phone.

1. From the Home Tab, TAP All Apps
2. Scroll and TAP Settings
3. Scroll until you see DEVICE and TAP Lock Screen
4. Under Screen lock, you will see your current lock screen selection, TAP Screen lock to change it
5. TAP Password
6. Enter a password and TAP CONTINUE
7. Re-enter the same password and TAP OK

NOTE: If you are using GreatCall 1, 2, 3 lock, current lock will say None

IMPORTANT: Write down your password and store it somewhere safe. If you forget your password, GreatCall will not be able to retrieve it for you.
Setting up a New Google Account

Setting up a Google account provides access to everything Google: apps, music, games and more. Plus, you can check your email – truly making your Jitterbug Smart your own personalized hand held computer.

1. From the Home Tab, TAP All Apps
2. Scroll and TAP Settings
3. Scroll until you see PERSONAL, TAP Accounts
4. TAP Add account
5. TAP Google
6. TAP Or create a new account
7. Enter your first and last name, TAP NEXT
8. Enter your birthday and gender, TAP NEXT
Create a username using only letters and numbers, TAP NEXT

**NOTE:** If this name is taken, you will see an error, try a new name, TAP NEXT

Create a password using letters, numbers and symbols, TAP NEXT

Enter your phone number, TAP NEXT

**NOTE:** You can also opt to skip this step by tapping SKIP

A text from Google will be sent to your phone, TAP VERIFY

**NOTE:** If you did not enter your phone number, you will not see this screen

Scroll until “MORE” becomes “I AGREE,” TAP I AGREE

Review Google services and offers, TAP NEXT

Set up your payment info; you will not be billed unless you make a purchase
Setting up a Google account provides access to everything Google: apps, music, games, and more. Plus, you can check your email – truly making your Jitterbug Smart your own personalized hand held computer.

Setting Up an Existing Google Account

1. From the Home Tab, TAP All Apps
2. Scroll AND TAP Settings
3. Scroll until you see PERSONAL, TAP Accounts
4. TAP Add account
5. TAP Google
6. Enter your existing email address, TAP NEXT
   **NOTE:** You may be asked to confirm your device pin, enter your pin, TAP NEXT. This may take a moment.
7. Enter your existing gmail password, TAP NEXT
8. To agree to the terms and services, TAP ACCEPT
Scroll until MORE becomes “I AGREE,” TAP I AGREE

To disable any services, slide the toggle to the left, TAP NEXT

Set up your payment info; you will not be billed unless you make a purchase