STAYING CONNECTED IS EASIER THAN EVER.
At GreatCall®, we understand your desire to maintain your independence. That's why we offer easy-to-use products and innovative services to help enhance your well-being and safety wherever you go – all with the support of people you can count on®.

- No long-term contracts
- No cancellation fees
- 100% U.S.-based customer service
- Affordable monthly plans
- Exclusive Lively™ Health & Safety Packages
- Highly-trained Urgent Response Agents

Powered by the nation’s largest and most dependable wireless network.

STAYING INDEPENDENT HAS NEVER BEEN THIS EASY.

To order or learn more, call 1-800-411-3105 or visit greatcall.com
THE EASY-TO-USE CELL PHONE WITH URGENT RESPONSE.
FROM THE MAKERS OF jitterbug.

Today, cell phones are hard to hear, difficult to dial and overloaded with confusing features you may never use. That’s not the case with the Lively Flip. With a large screen, big buttons and a long-lasting battery, it has been thoughtfully designed to be a cell phone you’ll actually enjoy using every day. With Lively Voice, Amazon Alexa gives you the option to use your voice to make calls, write texts, check the weather, and much more.

And with plans as low as $14.99 per month, staying in touch with friends and family is easier and more affordable than ever.

Plans as low as
$14.99
No Long-term Contracts
No Cancellation Fees

Turn your Lively Flip into a personal safety device and enjoy savings on your monthly minutes when compared to other plans. When you select a Lively Health & Safety Package, you’re prepared for anything.

For plans and service options, see pages 11 - 13

Available at Best Buy, Rite Aid, Walgreens, and Amazon
Everything you want, plus exclusive health and safety services.

The Jitterbug Smart2 is designed to be easy to use from the moment you turn it on. A large 5.5" screen makes it even easier to stay connected. Everything from texting, emailing, getting directions and browsing the Internet is organized in a single list on one screen with large, legible letters.

And with a variety of plans with data as low as $17.48 per month, you’re able to choose the one that works best for you.

No Long-term Contracts
No Cancellation Fees

The Jitterbug Smart2 comes with exclusive built-in apps to keep you safe and healthy. Turn your phone into a personal safety device and enjoy savings on your monthly minutes when compared to other plans. When you select a Health & Safety Package, you’re prepared for anything.
SELECT A LIVELY HEALTH & SAFETY PACKAGE AND SAVE ON YOUR MINUTES.
With GreatCall’s exclusive services, your health and safety are covered wherever you go.

5★ Urgent Response
Get help anytime, anywhere.
For any emergency, big or small, IAED-certified Agents will confirm your location, evaluate your situation, and get you the help you need. So whether you’re lost in an unfamiliar part of town, walking in a parking lot at night, or experiencing a medical issue, Urgent Response can help.†

 parantheses

Personal Operator
Assists you with connecting calls, booking rides, and more.
Get unlimited access to a live, friendly operator who’ll assist you with finding addresses, looking up phone numbers, connecting you to any number in the United States or Canada, and much more. Included with Ultimate Health & Safety Packages. 0.99/call plus plan minutes without the Ultimate Health & Safety Package.

GreatCall® Rides
The service that’s more convenient and affordable than a taxi.
GreatCall has teamed up with Lyft, the national ridesharing company, to connect you to affordable rides right from your phone. Just dial “0” and a live Personal Operator will give you a fare estimate before you commit, and a Lyft driver will be at your door in minutes. Ride fare is conveniently added to your next GreatCall bill.

Brain Games
If you like puzzles, you’ll love Brain Games.
Brain Games is a fun way to keep your focus sharp and help improve your memory. Powered by Posit Science®, the leading provider of clinically-proven brain fitness exercises. Enjoy pre-loaded games anywhere you go.

Lively™ Voice
Calling and texting is now even easier with Amazon Alexa.
With Lively Voice, Amazon Alexa gives you the option to use your voice to make calls, write texts, check the weather, and much more. To get started, simply ask a question. Only available on Lively Flip.

Get unlimited access to a live, friendly operator who’ll assist you with finding addresses, looking up phone numbers, connecting you to any number in the United States or Canada, and much more. Included with Ultimate Health & Safety Packages. 0.99/call plus plan minutes without the Ultimate Health & Safety Package.

GreatCall® Rides
The service that’s more convenient and affordable than a taxi.
GreatCall has teamed up with Lyft, the national ridesharing company, to connect you to affordable rides right from your phone. Just dial “0” and a live Personal Operator will give you a fare estimate before you commit, and a Lyft driver will be at your door in minutes. Ride fare is conveniently added to your next GreatCall bill.

Brain Games
If you like puzzles, you’ll love Brain Games.
Brain Games is a fun way to keep your focus sharp and help improve your memory. Powered by Posit Science®, the leading provider of clinically-proven brain fitness exercises. Enjoy pre-loaded games anywhere you go.

Lively™ Voice
Calling and texting is now even easier with Amazon Alexa.
With Lively Voice, Amazon Alexa gives you the option to use your voice to make calls, write texts, check the weather, and much more. To get started, simply ask a question. Only available on Lively Flip.

 parantheses

Available at Best Buy, Rite Aid, Walgreens, and Amazon

 1Urgent Response is only available with the purchase of a Lively Health & Safety Package.
 2Urgent Care and GreatCall Link are only available with purchase of a Preferred or Ultimate Health & Safety Package.
BE PREPARED FOR ANY SITUATION, ANYTIME, ANYWHERE.

How Urgent Response works:

1. Press the Urgent Response button on your phone to establish two-way communication with a highly-trained Agent, available 24/7.

2. Agent will confirm your location using GPS technology, review your Personal Profile, evaluate your situation and get you the help you need.

3. Agent will stay on the line with you until your situation is resolved.

Urgent Response Agents
Urgent Response Service provides easy-to-use and reliable access to IAED (International Academies of Emergency Dispatch) certified Agents. Trained in CPR and other emergency procedures, they can assist you with an uncertain or unsafe situation, 24 hours a day.

Personal Profile
With Urgent Response, your Personal Profile includes comprehensive details such as emergency contacts, doctors, and medical conditions. This enables Agents to assist you quickly and safely in an urgent situation.

Your Personal Profile is secured by an SAS 70 Type II Certified data center and is only shared with first responders in the event of an emergency.

To order or learn more, call 1-800-411-3105 or visit greatcall.com
SAVE WITH LIVELY HEALTH & SAFETY PACKAGES.

1 Select your easy-to-use phone.
   Note: See in store or online for current device pricing.

2 Select your Lively Health & Safety Package.

3 Complete your Lively Health & Safety Package.

Talk Minutes
Choose one of our popular Lively Health & Safety Packages and you’ll enjoy big savings on your monthly minutes. Discount pricing reflected in chart.

<table>
<thead>
<tr>
<th>Minutes</th>
<th>Monthly Plans 1</th>
</tr>
</thead>
<tbody>
<tr>
<td>100</td>
<td>$5/mo.</td>
</tr>
<tr>
<td>750</td>
<td>$10/mo.</td>
</tr>
<tr>
<td>1500</td>
<td>$15/mo.</td>
</tr>
</tbody>
</table>

Use your phone as much as you want with our unlimited plans.

<table>
<thead>
<tr>
<th>Minutes</th>
<th>Texts</th>
<th>Data</th>
<th>Monthly Plans 1</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unlimited</td>
<td>Unlimited</td>
<td>-</td>
<td>$20/mo.</td>
</tr>
<tr>
<td>Unlimited</td>
<td>Unlimited</td>
<td>Unlimited</td>
<td>$40/mo.</td>
</tr>
</tbody>
</table>

Text Messaging
Easily stay in touch with a quick text message.

<table>
<thead>
<tr>
<th>Texts</th>
<th>Monthly Plans 1</th>
</tr>
</thead>
<tbody>
<tr>
<td>500</td>
<td>$3/mo.</td>
</tr>
<tr>
<td>1000</td>
<td>$5/mo.</td>
</tr>
<tr>
<td>2500</td>
<td>$10/mo.</td>
</tr>
<tr>
<td>Unlimited</td>
<td>$15/mo.</td>
</tr>
</tbody>
</table>

Or send and receive individual messages for just 10¢ each.

Data
Effortlessly send emails and browse the Internet.

<table>
<thead>
<tr>
<th>Data</th>
<th>Monthly Plans 1</th>
</tr>
</thead>
<tbody>
<tr>
<td>100MB</td>
<td>$2.49/mo.</td>
</tr>
<tr>
<td>250MB</td>
<td>$5/mo.</td>
</tr>
<tr>
<td>1GB</td>
<td>$10/mo.</td>
</tr>
<tr>
<td>2.5GB</td>
<td>$15/mo.</td>
</tr>
</tbody>
</table>

A data plan is required with the Jitterbug Smart2.

Prices indicated are with the purchase of a Basic Health & Safety Package. Unlimited texts are free with the purchase of a Preferred or Ultimate Health & Safety Package.

Available at Best Buy, Rite Aid, Walgreens, and Amazon
AFFORDABLE, FLEXIBLE PHONE PLANS.

Talk, Text, and Data Plans

Just need talk and text? We’ve got you covered. Choose the minutes you need. Those not interested in health and safety services can purchase monthly minutes without a Lively Health & Safety Package. And our flexible plans let you switch anytime.

<table>
<thead>
<tr>
<th>Minutes</th>
<th>Monthly Plans¹</th>
</tr>
</thead>
<tbody>
<tr>
<td>250</td>
<td>$14.99/mo.</td>
</tr>
<tr>
<td>1000</td>
<td>$19.99/mo.</td>
</tr>
<tr>
<td>2500</td>
<td>$29.99/mo.</td>
</tr>
</tbody>
</table>

Add Text Messaging for an easy way to stay in touch.

<table>
<thead>
<tr>
<th>Texts</th>
<th>Monthly Plans¹</th>
</tr>
</thead>
<tbody>
<tr>
<td>500</td>
<td>$3.00/mo.</td>
</tr>
<tr>
<td>1000</td>
<td>$5.00/mo.</td>
</tr>
<tr>
<td>2500</td>
<td>$10.00/mo.</td>
</tr>
<tr>
<td>Unlimited</td>
<td>$15.00/mo.</td>
</tr>
</tbody>
</table>

Or send and receive individual messages for just 10¢ each.

A data plan is required for the Jitterbug Smart2, which allows you to send emails and browse the Internet.

<table>
<thead>
<tr>
<th>Data</th>
<th>Monthly Plans¹</th>
</tr>
</thead>
<tbody>
<tr>
<td>100MB</td>
<td>$2.69/mo.</td>
</tr>
<tr>
<td>250MB</td>
<td>$5.00/mo.</td>
</tr>
<tr>
<td>1GB</td>
<td>$10.00/mo.</td>
</tr>
<tr>
<td>2.5GB</td>
<td>$15.00/mo.</td>
</tr>
</tbody>
</table>

Stay connected with affordable unlimited plans.

<table>
<thead>
<tr>
<th>Minutes</th>
<th>Texts</th>
<th>Data</th>
<th>Monthly Plans¹</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unlimited</td>
<td>Unlimited</td>
<td>-</td>
<td>$39.99/mo.</td>
</tr>
<tr>
<td>Unlimited</td>
<td>Unlimited</td>
<td>Unlimited</td>
<td>$59.99/mo.</td>
</tr>
</tbody>
</table>

COUNT ON GREATCALL FOR GREAT SERVICE.

At GreatCall, we provide a community of support for our products and services. Our 100% U.S.-based customer support team is ready to assist you. From customer care advisors to technical support professionals, we have the right person available when you need assistance.

GreatCall provides you with easy-to-follow educational tools for the way you want to learn. Our online support pages are here to help every step of the way, with user guides, how-to videos, and a learning center. To access these helpful tools, visit greatcall.com/support.

FREE car charger with activation, a $25 value!

To order or learn more, call 1-800-411-3105 or visit greatcall.com

---

¹ Plans as low as $14.99/month
---
Monthly fees do not include government taxes or assessment surcharges and are subject to change. Health and safety services not included in Talk, Text and Data Plans. All GreatCall plans and services require the purchase of a GreatCall device and a one time setup fee of $35. Urgent Response or 9-1-1 calls can only be made when cellular service is available. Urgent Response tracks an approximate location of the device when the device is turned on and connected to the network. GreatCall does not guarantee an exact location. Urgent Response is only available with the purchase of a Lively Health & Safety Package. GreatCall is not a healthcare provider. Seek the advice of your physician if you have any questions about medical treatment. Urgent Care, provided by FONEMED®, is not a substitute for dialing 9-1-1 and should not be used in a case of emergency. FONEMED’s registered nurses and contracted physicians through MDLIVE (the “Providers”) offer advice regarding healthcare decisions, may prescribe certain medications and make diagnoses. We are not liable for any act or omission, including negligence, of any FONEMED employee or contractor. GreatCall partners with Lyft, Inc. which operates a ridesharing platform (“Lyft Platform”). GreatCall Rides provides a service through which you can request a ride to be arranged through the Lyft Platform. Ride fares are applied to your monthly phone bill. Personal Operator fees may apply and minutes will be deducted from your rate plan. GreatCall is not liable for any act or omission, including negligence, by Lyft or its drivers. Full terms and conditions at www.greatcall.com/rides. Lyft’s Terms of Service at www.lyft.com/terms. There are no additional fees to call GreatCall’s U.S.-based customer service. However, for calls to a GreatCall Operator in which a service is completed, you will be charged $0.99/call, and plan minutes will be deducted equal to the length of the call. The $0.99/call Personal Operator fee is waived with the Ultimate Health & Safety Package. Lively Voice integration with Amazon Alexa depends on Amazon’s functionality. GreatCall cannot guarantee that Amazon Alexa will function as expected. By enabling Amazon Alexa with Lively Voice, you acknowledge that GreatCall is not responsible for Amazon Alexa’s functionality or services. Overage charges of $0.10/MB will apply if service plan data is exceeded. Overage fees of $0.35/minute and $0.10/text apply to talk and text in excess of monthly plan allowance. Monthly minutes carry over and are available for 60 days. When calling from the domestic U.S. to other countries, additional international calling rates will apply. GREATCALL, SSTAR, JITTERBUG, and LIVELY are trademarks of Best Buy and its affiliated companies. Amazon, Alexa and all related logos are trademarks of Amazon.com, Inc. or its affiliates. © 2020 Best Buy. All rights reserved. Other marks are property of their respective owners and may be trademarks. Screen images simulated. Appearance of device may vary.

Call 1-800-411-3105 to order now. Visit greatcall.com to learn more. Find a store at greatcall.com/StoreLocator

Available at:

Hear more at:

Call 1-800-411-3105 to order now. Visit greatcall.com to learn more. Find a store at greatcall.com/StoreLocator

Available at:

Hear more at: