



Fall Detection Lanyard Accessory Set

Instruction Guide



Thank you for choosing the Ultimate Health & Safety Package for your GreatCall Splash.

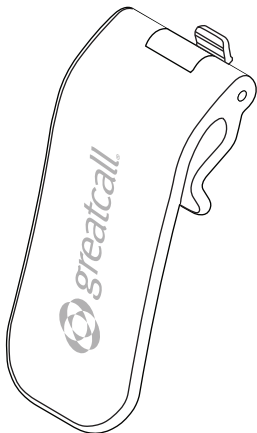
Your package includes Fall Detection Service which requires the Fall Detection Lanyard Accessory Set to function properly.

Important: The Fall Detection Lanyard Accessory Set is designed specifically to work with the Splash device and must be used to accurately detect a fall. We cannot guarantee that the service will always accurately determine a fall.

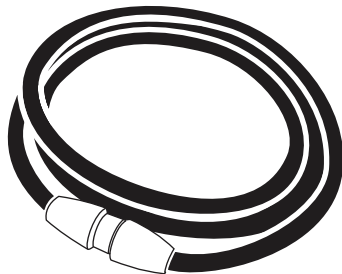
Please follow these instructions to attach the enclosed Fall Detection Lanyard Accessory Set to your Splash.

Items in the Box

- Fall Detection Clip
- Magnetic Lanyard
- This Instruction Guide



Fall Detection Clip



Magnetic Lanyard

About the Fall Detection Service

The Fall Detection technology requires the specially designed Lanyard Accessory Set enclosed to stabilize the Splash for optimal accuracy. Using the Splash's built-in accelerometer, patented algorithms evaluate sudden changes in your body movement, in relation to your physical activity and posture, to identify falls.

Because the accuracy of Fall Detection depends on the Splash's orientation on your body, this lanyard accessory is required to be used at all times. Using the Splash without this accessory is not recommended and will impact the accuracy of the Fall

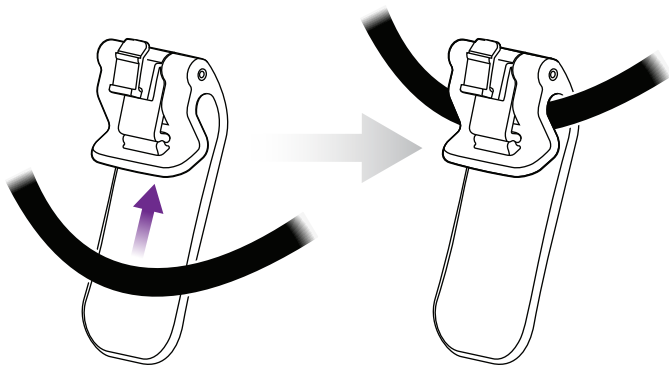
Detection Service, which may cause false Fall Detection calls.

How it Works:

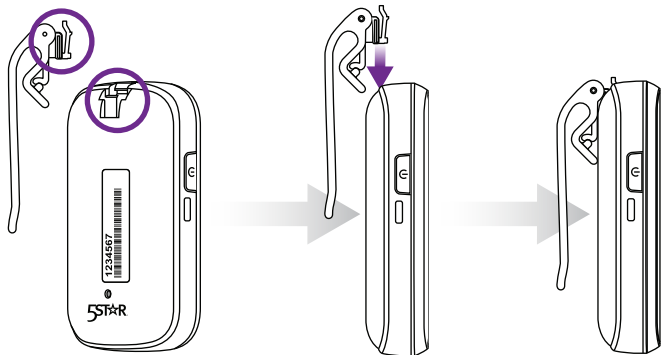
1. A fall occurs and you are unable to press the button on your Splash
2. Your Splash detects the fall
3. Your Splash automatically calls 5Star and connects with a Medical Alert Agent

Attaching the Lanyard Accessory

Slide the **Magnetic Lanyard** into the **Fall Detection Clip** as illustrated below.

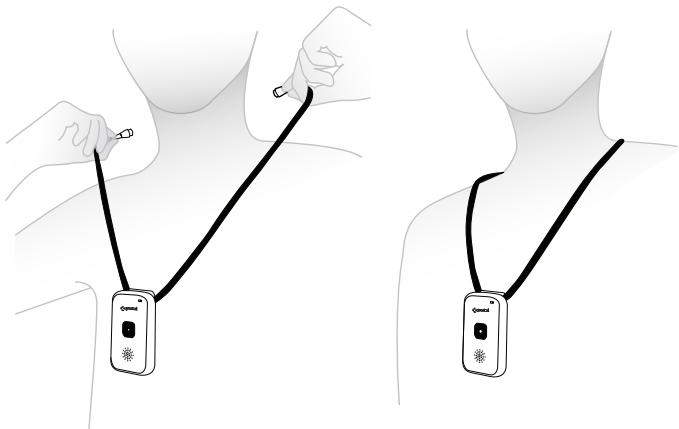


Insert the **Fall Detection Clip** into the **Accessory Slot** on the back of your **Splash** until it “clicks” into place.



Wearing your Splash

With the Splash attached, place the lanyard around your neck. You can unfasten the magnetic clasp by pulling the two sides apart.



Fall Detection only works when your Splash is worn around the neck using the specially designed Lanyard Accessory Set. Using the Splash without this accessory is not recommended and will impact the accuracy of the Fall Detection service, which may cause false Fall Detection calls.

What Happens in the Event of a Fall

If your Splash detects a fall, it will play an audio message “**Fall detected. Calling 5Star. Press button to cancel.**”

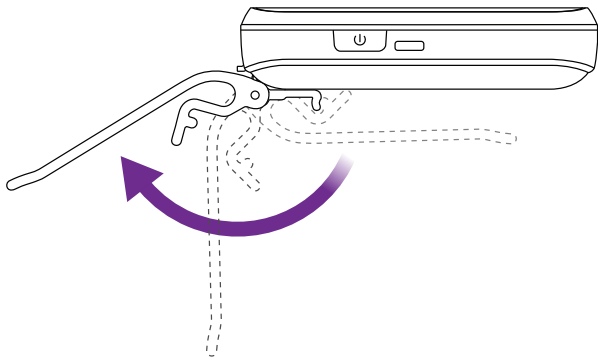
- If you did not fall or do not need assistance, press the **Call Button** immediately to cancel the call, and the Splash will play an audio message “**Call cancelled.**”
- If you do not cancel the call within a few seconds, your Splash will automatically contact a 5Star Medical Alert Agent.

If you fall and DO NOT hear “**Fall detected. Calling 5Star. Press button to cancel**”, press the **Call Button** to immediately connect to a 5Star Medical Alert Agent for assistance.

The Fall Detection service will not work when your Splash is powered off.

Charging your Splash

There is no need to remove the clip to charge the Splash in the **Charging Cradle**. The **Fall Detection Clip** features a hinge that allows you to swing the clip open before placing your Splash into the **Charging Cradle**.



You will get about 36 hours of battery life with the Fall Detection Service on. Always charge your Splash at night to ensure you have access to 5Star in an unsafe or uncertain situation.

Terms and Conditions

GreatCall Fall Detection is an optional enhancement service that works in conjunction with your 5Star service. The service is designed to be used with an accessory clip and a lanyard that we provide to you. The service works best when the device is worn around the neck. Using patented and clinically validated algorithms, the service detects falls and alerts 5Star service that you need help. You will have an opportunity to cancel the call to 5Star service if you do not need assistance. We cannot guarantee that the service will always accurately determine a fall.

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