Direct Payment Form
A smart, easy and safe way to automate your payments

Instead of mailing your payment every month or using your debit or credit card to pay your cell phone bill, save time and money by using GreatCall’s Direct Payment service. Direct Payment allows you to authorize automatic monthly payment of your bill directly from your checking or savings account. You’ll never have to worry about paying your bill on time, as the payment is processed automatically. It’s dependable, flexible, convenient, and does not require any extra fees.

To start using Direct Payment service:
1. Complete the authorization form below. Print in all capital letters and write only within the designated boxes.
2. Include a voided check from the preferred bank account for your Direct Payment.
3. Mail back in the provided envelope to:
   GreatCall, Inc. | ATTN: Financial Services | P.O. Box 4428 | Carlsbad, CA 92018

Your Direct Payment will be processed within 5 business days after your bill cycle date. Automatic Direct Payments will remain in effect until customer terminates the authorization in writing. GreatCall does not charge additional fees for Direct Payment service. If an ACH payment is returned due to non-sufficient funds, a closed account, inability to locate an account, or invalid account information, GreatCall will assess a $25 returned payment fee and remove the customer from direct monthly payments.

*One-time account credit will be applied upon receipt and entry of the Direct Payment form. One credit per account.